

# CHAPTER I

## INTRODUCTION

### 1.1 Introduction to The Food Industry

According to the **United Nations World Tourism Organization (UNWTO)**, tourism entails the movement of people to countries or places outside their usual environment for personal or business/professional purposes. These people are called visitors. Generally speaking, a visitor is classified as a (same-)day visitor if their trip does not include an overnight stay and a tourist if it does include an overnight stay. The purpose of their trip can be for business, leisure or personal reasons, other than to be employed by a resident entity in the country or place visited. In this industry many sub-industries are involved, one of the most important industries is the food industry. Food industry denotes a complex global industry that clusters many small- to large-scale industries or businesses that are related with food item production, processing, supply, and distribution. Unlike many other industries, the food industry is a highly decentralized and less coordinated industrial system due to the highly segregated roles of different stakeholders under the industrial setting.

The development of the world of Food and Beverage is very rapid. Starting from various kinds of restaurants and culinary delights in hotels, they re-emerged and rose after the severity of the Covid-19 pandemic. It is not easy for culinary entrepreneurs to rise from adversity a few years ago, not only has an impact on the culinary sector, but education is also affected. Changing the online learning system simultaneously from kindergarten to university until an undetermined time at that time.

After going through a period of severe years of the pandemic, the education system began to run normally slowly. The face-to-face or offline system is reopened in every school to college. The apprenticeship system has begun to reopen in several places. the author has been assigned to Millennium Place. This hotel is located in Al Barsha Heights, Tecom. Millennium Place Barsha Heights is a 4-star hotel with international hotel standard in terms of product and service.

Millennium Place Barsha Heights has 5 outlet, namely MOne Restaurant, MTwo Restaurant, Level Social Café, in-room dining and Twenty9 Lounge. These outlets don't have their own dedicated kitchen, all of the cooking coming from one main kitchen.

a lot in the chosen internship, and surely the author was more suitable to be placed in a kitchen that has a main kitchen concept.

## **1.2 Objective**

1. Learn
2. Apply the knowledge that has been taught on campus to the workplace
3. Take initiative when at work
4. Find the best solution when in trouble

## **1.3 The Benefits of Industrial Training**

1. Benefits for hotel:
  - Adding workforce
  - Adding experience in educating students
  - Organized in the workforce
2. Benefits for OTTIMMO:
  - Introduced students to the world of work

- Providing new experiences for students
- Expanded the connection in terms of work

3. Benefits for Students:

- Knowing how to work efficiently
- Knowing different kinds of cooking
- Expedited English in terms of speaking
- Knowing all the food ingredients that will be used for cooking