

CHAPTER IV

CONCLUSION

4.1 Problem and Solution

At the start of the internship there were many things making the writer struggle to adapt like understanding what they say because there many different people there with different accents. It is the writer's first full time work experience so it is very hard to adapt to the work flow in their kitchen. Working there can be challenging because the staff like to give tasks to the writer without doing their own work. But because the writer is only an intern, they have to follow their instructions. But slowly the writer learn how to work faster so all the work will finish on time

Other problems in the kitchen is also items availability like vegetables which leads to fights because everyone needs them and can't share but it is just not enough. However, the writer has learned to be considerate and offering help when they have the required items, making others want to help when the writer is in need.

At In Room Dining Cold Kitchen, during low season some staff there were given annual leave so the writer have to work alone. During busy times the writer get many orders at the same time and sometimes get overwhelmed. The writer have to do everything alone and sometimes receive complaints from the chefs, service team, or the guest. But slowly they learn to understand the work flow there and learn how to work faster and more effectively alone.

4.2 Benefit

The benefit of internship from the writer's point of view is that it is a very good transition from college to work life. It gives practical understanding about the work flow in the kitchen that the writer didn't fully understand during college. It can also be a great opportunity to gain new connection with the internship place. It also enhances some skills like communication, time

management, and leadership. Internship abroad makes better resume and gives a better work chance

4.3 Suggestion

4.3.1 Suggestion for Student

- 1) Be humble and have an attitude that always want to learn
- 2) Have discipline and a sense of responsibility
- 3) Learn to do everything faster and more effectively both in team and alone
- 4) Never be afraid to ask and to try again if you fail
- 5) Always take the positive side in every challenge or hardship

4.3.2 Suggestion for Shangri-La Qaryat Al Beri Abu Dhabi

- 1) For some staff, don't treat the interns just as you please
- 2) Help the interns to improve as much as possible

4.3.3 Suggestion for Ottimmo International

- 1) Keep improving in every way

4.4 General Opinion

From the writer's perspective, the opportunity to work at Shangri-La Abu Dhabi has been a really enriching and positive experience, one for which they feel very fortunate. This internship has provided a platform for the writer to improve and expand their skills and knowledge within the culinary world. What makes this experience truly invaluable is not just the chance to refine culinary skills but also the understanding gained about the professional kitchen operations, in both the all-day dining and in-room dining outlets.

Throughout this journey, the writer encountered a lot of challenges, which have now become invaluable lessons. These challenges have been crucial in enhancing important attributes such as discipline, responsibility, teamwork, and culinary prowess. It is within these challenges that the writer found opportunities for personal and professional growth. The demanding nature of the internship made the writer become more disciplined and accountable in their roles, ensuring that the writer met the high standards expected by Shangri-La. Furthermore, working alongside a diverse team in a fast-paced kitchen environment fostered a sense of teamwork that transcended language and cultural barriers.

In terms of culinary skills and knowledge, the writer's journey at Shangri-La Abu Dhabi has made a great improvement for them. Exposure to a diverse range of cuisines and cooking techniques has allowed the writer to develop an expertise in mastering the preparation of dishes but also to understanding the flavor, presentation, and customer satisfaction.