# **CHAPTER I**

### INTRODUCTION

#### 1.1 Background of Study

Manado (Indonesian pronunciation: [ma'nado], Tombulu: Wenang) is the capital city of the Indonesian province of North Sulawesi. It is the second largest city in Sulawesi after Makassar, with the 2020 census giving a population of 451,916, and the official estimates for mid 2022 showing 454,606 inhabitants (228,011 males and 226,595 females), distributed over a land area of 157.26 km2. The Manado metropolitan area had a population of 1,365,237 as of mid 2022. The city is located adjacent to the Bay of Manado, and is surrounded by a mountainous area.

Manado is among Indonesia's top-five tourism priorities and Bunaken National Park is one of the city's most famous tourist attractions. The city is served by Sam Ratulangi International Airport, which connects Manado with various domestic destinations, as well as international destinations in East Asia and Southeast Asia. The city is also known for its Christian-majority population, and holds the country's biggest Christmas celebration annually. It is also recognised as one of the most tolerant and peaceful cities in Indonesia.

Manado is the capital of North Sulawesi province which is surrounded by mountains and is the second largest city after Makassar on Sulawesi Island. The Economy in the City Manado is heavily influenced by the trade, service and tourism sectors. Tourism in the city This is very influential on the economy. In the last periode tourism activities in Manado are growing rapidly, this is evidenced by the increasing number of foreign tourist arrivals, especially from China since opened direct flights in July 2016. There has been a growth in numbers Tourist visits in July 2018 were 17.49 percent compared to June 2018 which amounted to 10,107 people or experienced an increase of

62.56 percent. The increase in the number of tourist visits inspired the Manado city government to make Manado a smart city which of course requires hard work and good cooperation from various parties. And it became a reality after Kota Manado received the "Movement Towards 100 Smart Cities" award on December 14, 2018

At this time the government is trying to restore the economy in Manado, especially in the tourism sector, considering that the majority of the Manado community's income is in the tourism sector. The existence of Tao Yuan restaurant is a special attraction for tourists visiting Manado, especially the Foupoints Hotel, considering that some of the tourists who come to Manado are Chinese..

Internship is one of the programs at Ottimmo International which aims to make us feel what the real work situation is like and also make us ready to graduate from Ottimmo International, we will have the skills to enter directly into the world of work. This internship lasts for 6 months and within these 6 months we can fulfill all existing qualifications and Tao Yuan Restaurant fulfills and fulfills these requirements.

In the first month to the fifth month, the author immediately focused on the dimsum section because dimsum requires a long time and a lot of flying hours to master it. The author makes various kinds of dimsum such as dumplings, hakkau, mushroom bao, apple bao, salted egg bao, chicken flower dumplings, tofu skin spring rolls, spicy tim claws, stuffed dumplings, stuffed hakkau, wanton, and so on.

In the sixth month, the author was able to eat msum and was told to learn to be a tao, namely a chef's assistant in front of the wok and helping prepare alacarte condiments. In the middle of the sixth month the author learned to bbq duck, chicken and samcan, such as making duck sauce, marinating spices for duck and chicken as well as how to grill duck, chicken

and samcan. In the last week the author has started to be entrusted to cook in front of the wok.

# 1.2 Industrial Training Objective

- 1. Learn the concept of menu variation based on seasonal ingredients
- 2. Learn how to work efficiently under pressure in a high paced fine dining setting
- 3. Mastery of French culinary techniques
- 4. Learn more into French cuisine
- 5. To Increase the knowledge in French cuisine

# 1.3 The Benefits of Industrial Training

#### 1.3.1 The Benefit for Student

- Discipline in carrying out duties
- Be responsible in your duties
- Solving problems
- Sharpen the skills given in ottimmo
- Learn to communicate with the team
- Learn to work together in a team
- Controlling emotions and self-placement
- Carry out the graduation requirements given by international ottimmo

### 1.3.2 The Benefit for Hotel

- Get work experience
- Gain experience working in a team
- Gain important knowledge about cooking
- Learn Chinese food and the process of making it
- Learn how to organize the kitchen and management in the kitchen

## 1.3.3 The benefit for Ottimmo International

- Making Ottimmo even more well known
- Building connections between hotels and campuses
- Giving people another option to study in the culinary field