INDUSTRIAL TRAINING REPORT "TANG PALACE KITCHEN AT JW MARRIOT SURABAYA"



ARRANGED BY
JOSEPHINE MONICA
2074130010028

CULINARY ARTS STUDY PROGRAM
OTTIMMO INTERNATIONAL
MASTERGOURMET ACADEMY
SURABAYA
2023

PLAGIARISM STATEMENT

I certify that this assignment/report is my own work, based on my personal study and/or research and that I have acknowledge all material and sources used in its preparation, whether they be books, articles, reports, lecture notes, and any other kind of document, electronic or personal communication. I also certify that this assignment/report has not previously been submitted for assessment in any other unit, expect where specific permission has been granted from all unit coordinators involved, or at any other time in this unit, and that I have not copied in part or whole or otherwise plagiarised the work of other students and/or persons.

On this statement, I am ready to bear the risky/any sanctions imposed to me in accordance with applicable regulations, if in the future there is a breach of scientific ethics, or you have a claim against the authenticity of my work.

Surabaya, July 9th 2023

TEMPE

Josephine Monica

APPROVAL 1

Title

: Tang Palace Restaurant By JW Marriott

Company name

: JW MARRIOTT SURABAYA

Company address

: Jl. Embong Malang No.85-89, Kedungdoro, Kec.

Tegalsari, Surabaya, Jawa Timur 60261

No. telp./fax.

: (031) 5458888

Which is carried out by Students of Culinary Arts OTTIMMO International

Master Gourmet Academy Surabaya

Name

: JOSEPHINE MONICA

Reg. no

: 2074130010028

Has been tested and declared successful.

Approved by,

Surabaya, July 28th 2023

Advisor

Supervisor

Rya Veremia Iskandar, S.S.

Chong Long Fa

NIP:19821218 1601 023

Dimsum Chef

Acknowledged by,

Director of OTTIMMO International

Master Gourmet Academy Surabaya

Maldy Iskandar, B.Sc

NIP. 197310251201001

APPROVAL 2

INDUSTRIAL TRAINING REPORT TANG PALACE KITCHEN AT JW MARRIOT HOTEL SURABAYA

Arranged By:

JOSEPHINE MONICA

2074130010028

Industrial Training conducted from January 9th 2023 until July 9th 2023 at Tang Palace at JW Marriot Hotel Surabaya

Approved by:

Advisor

Examiner I

Examiner II

Ryan Yeremia

Iskandar, S.S.

Gilbert Yanuar Hadiwirawan, A.Md. Par.

Heni Adhianata, S.T.P.,

M.Sc.

198212181601023

OF THE A

199001011701041

199006131402016

Acknowledged by,

Director of OTTIMMO International Master

Gourmet Academy,

Head of Culinary Arts

Program Study

Ottimmo International

Master Gourmet Academy,

Kady Iskandar, B.Sc. NIP. 197310251201001

Heni Adhianata, S.T.P., M.Sc

NIP. 19900613 1402 016

PREFACE

Thank to God Almighty who has given His bless to the author for finishing this report. This internship report completed by author based on 6 months of training at Tang Palace Restaurant of JW Marriot Hotel Surabaya. This report is prepared as one of the requirements to complete the Diploma III of Culinary Arts in Ottimmo International. In the process of completion of this report, the Author has received much guidance and assistance from various parties. To that end, the Author express their sincere thanks to:

- The author is very grateful to God Almighty for without His blessings, this
 report would not have been possible.
- 2. The author's parent for always giving me their moral and material support.
- Mr. Zaldy Iskandar as Director of OTTIMMO International MasterGourmet Academy Surabaya for providing the opportunity to conduct this internship report.
- Mr. Ryan Yeremia Iskandar as Advisor, who has given me a guide, evaluations and suggestions during the completion of this report.
- Mr. Arya Harsa as Human Resource whom given the author an opportunity to joining as a trainee in JW Marriot Hotel Surabaya.
- Chef Li Kok Man as Executive Chinese Chef of Tang Palace JW Marriot whom
 has given the author a lot of knowledge and experiences during internship.
- Chef Chong Loong Fatt as Dim Sum Chef of Tang Palace JW Marriot whom has given the author a trust, knowledge, experience and great leadership.

 And also thanks to my friends who always support and helped the author during process of this internship.

Surabaya, July 9th 2023

Josephine Monica

ABSTRACT

The Author implements the internship program for six months, which begins on 9 January 2023 and end on 9 July 2023. The Author chose JW Marriot Hotel Surabaya as their training place. During these times, the Author learns new experience in the kitchen as a professional person in culinary and hospitality services. JW Marriott Hotel will distribute each trainee to their kitchens randomly and must be responsible of all the preparations until the finishing of the products. During the internship, the Author was given an opportunity to learn Chinese food in Tang Palace, a Chinese restaurant in JW Marriot Hotel Surabaya. The Author was able to learn different sections such as Butcher Section, Dim Sum Section, Barbeque Section and Taho or Cook Helper Section. The Author learns about the importance of discipline, attitude and grooming standards. The Author developed a stronger character and principles during the internship, daily challenges and pressure of creativity pushed the Author to be the best version of themselves. This internship program is an extraordinary experience and made the Author appreciate the culinary industry even more. It is a great honor to be able to join the Tang Palace Kitchen team and work with professionals in the field.

Keywords: *Internship, JW Marriott Surabaya, Tang Palace*

TABLE OF CONTENT

Plagiarisn	n Statement	ii
Approval	1	iii
Approval	2	iv
Preface		v
Abstract		viii
Table Of G	Content	ix
List Of Fig	gure	xi
List Of Ta	able	xii
Chapter I	Introduction	1
1.1 Back	kground Of The Study	1
1.2 Obje	ective Of Internship	1
1.3 Bene	efits Of Internship	2
1.3.1	For Student	2
1.3.2	For Jw Marriott	2
1.3.3	For Ottimmo International	2
Chapter I	I Establishment Background	3
2.1 Over	rview	3
2.2 Histo	ory Of Jw Marriott Hotel	3
2.3 Loca	ation Of Jw Marriott Hotel Surabaya	4
2.4 Resta	aurants Of Jw Marriott Hotel Surabaya	5
2.5 Orga	anization Structure Tang Palace Kitchen Brigade	7
2.5.1	Job Describtion	8
2.6 Aver	rage Occupancy Rate In Jw Marriott Surabaya	10
2.7 Hygi	iene And Sanitation Standard In Jw Marriott	10
Chapter I	II Internship Activities	16
3.1 Place	e Of Assignment	17
3.2 Activ	vities Performed	17
3.3 Activ	vity Table Of Internship	17
3.4 Prod	luct Of Internship	19

Chapter IV Conclusion	28
4.1 Conclussion	28
4.2 Problem and Solution	28
4.3 Suggestion	29
Bibliography	
Appendix	

LIST OF FIGURE

Figure 2. 1 JW Marriot Maps	5
Figure 2. 2 Pavilion Restaurant	5
Figure 2. 3 Executive Lounge	6
Figure 2. 4 Tang Palace Restaurant	6
Figure 2. 5 Imari Restaurant	7
Figure 2. 6 Uppercut Steakhouse	7
Figure 2. 7 Organization Structure	8
Figure 2. 8 Prosedur Mesin Cuci	12
Figure 3. 1 Chicken and Shrimp Shaomai	19
Figure 3. 2 Hakau	20
Figure 3. 3 Mango Pudding	20
Figure 3. 4 Salted Egg Bapao	20
Figure 3. 5 Almond Pudding	21
Figure 3. 6 Guilinggao	21
Figure 3. 7 Ice Lemongrass Jelly	21
Figure 3. 8 Lo Mai Gai	22
Figure 3. 9 Chinese Porridge	
Figure 3. 10 Lotus Sesame Ball	22
Figure 3. 11 Mantau	23
Figure 3. 12 Chinese Shrimp Dumpling	23
Figure 3. 13 Cheng Feun	23
Figure 3. 14 Five Combination Spring Roll	24
Figure 3. 15 Tofu Skin Spring Roll	24
Figure 3. 16 Red Cooking Wine Bapao	24
Figure 3. 17 Pineapple Polo	25
Figure 3. 18 Charsiew Pie	25
Figure 3. 19 Steamed Chicken Leg with Tauco and Peanut	25
Figure 3. 20 Tang Palace 4 Combination	26
Figure 3. 21 Hongkong Tofu	26
Figure 3. 22 Pork Charsiew	
Figure 3. 23 Charsiew Pao	27
Figure 3. 24 Steamed Clams with Cordyceps Flowers	27
Figure 3. 25 Steamed Chives Dumplings.	27

LIST OF TABLE

Table 2. 1 Occupancy Rate	10
Table 2. 2 Cutting Board Color	
Table 3. 1 Activity Table	