

CHAPTER IV

CONCLUSION

4.1 PROBLEM AND SOLUTION

4.1.1 Complain From Guest

Sometimes guest complain about orders that take too long or there are errors because there are specials requests due to allergy. There was an incident where a guest finger bled because it was scratched by a broken yogurt jar. So with this incident the author learned to be more careful in receiving and when doing mise en place.

4.1.2 Item Availability

Sometimes there are some items that are not enough or even not available when needed that day or a few days because the items have forgotten to order. So the author helps to check what items need to be ordered.

4.1.3 Miscommunication

At the same time a CDP gave order to help its section, but another CDP gave a different order. This has involved Jr Sous Chef, Sous Chef and Executive Chef. Finally the author follows executive chef decision.

4.1.4 In Grown Toe Nail

The author once suffered from in grown toe nail because of wearing safety shoes for too long and maybe there was a mistake in cutting the nails. This resulted in an infection of the toe nail and required the author to undergo minor surgery.

4.2 BENEFIT

Through this internship the author learned a lot about how to work in a professional kitchen especially in a 5 stars hotel. How to implementation of hygiene and sanitation procedures, also take care proper temperature control on food.

4.3 SUGGESTION

4.3.1 Suggestion for Student

- Prepared physically and mentally
- Never stop learn something new even it's easy or hard things on your duty

4.3.2 Suggestion for Hotel Indigo Dubai Downtown

- Keep improving for kitchen team work for more solid
- Manage intern schedule more serious
- Give chance for intern to try another section or shift

4.3.3 Suggestion for Ottimmo International MasterGourmet

- Please monitored the student that doing internship overseas

4.4 CONCLUSION

Internship is one of the most important lesson, especially in the professional kitchen. So the students can develop the knowledge they have learned in class and also face problems that often occur on the duty. Internship also help student to train themselves to work under pressure and adapt to a new environment of teamwork.