

CHAPTER IV

CONCLUSION

4.1 Problem and Solution

Several problems the author concludes by being directly involved in the operational workplace are:

- How to work in a fast kitchen pastry, a lot of work to do and only a few staff to pastry. That's why the writer feels the work has to be fast too. At the beginning of the internship, the writer was shocked because half an hour before entering work, it had to be in the kitchen pastry and returned home always overtime, so the writer felt exhausted at the beginning of the internship. Writers must adapt to the work system at the time of internship and learn to work faster.
- Sometimes there are some items that are not approved at the time of the order, so the lack of ingredients is a problem for the kitchen. Staff make up for the shortage by buying the items needed using their personal money.
- Pastry kitchens that are too small are an obstacle to work in, as you have to work with many people in a cramped kitchen. And the lack of space to place tools or raw materials in the kitchen. The freezer and chiller are also too small for a lot of storage.

4.2 Benefit of Internship

Benefits for trainee

- Gain new experience to work under the professional chefs leadership.
- Improve skills and knowledge.
- Develop a good network.

- Adjust to work environment.
- Learned to be discipline at work.
- Learned to be better at communication and relation with customer and other staff.

Benefits for Hotel Tentrem Semarang

- Get a human resource for free.
- Selection of potential trainee to be future casual or employees.
- To gain a good relationship between the college and hotel.

Benefits for Ottimmo International

- To gain reputation for the college.
- To give an internship references.
- Getting relation and cooperation with the hotel.

4.3 Suggestion

4.3.1 For Students

- Be alert and sensitive to your surroundings
- Be ready to accept all the challenges in the world of work
- Choose the best internship place and get a lot of knowledge
- Must be able to control himself in the world of work

4.3.2 For Ottimmo International

- Blacklisting apprenticeship places that are not good for internships
- Try to keep in touch with students during the internship

4.3.3 For Hotel Tentrem Semarang

- Add more staff
- Re check the uniform after they wash it, because smell bad
- Fix working hours for apprentices

4.4 General Point of View About the Establishment as an Internship Placement

Hotel Tentrem Semarang provide a good environment and team as long as the trainee are willing to help and cooperate with the work system in the hotel. The management FnB is providing us with event to build better team work and as a refreshment trip. The human resource team is also providing a good motivation and training to trainee. Overall, Hotel Tentrem Semarang is good internship placement but you have to prepare mentally strong during the internship here.