

CHAPTER IV

CONCLUSION

4.1 Problems and Solutions

1. Adapting to new environment. The author's solution is to enjoy the new environment and accept differences as something unique and not a barrier
2. Meeting some people that are challenging to face. The only way to solve it is to be patient and cool-headed all the time.

4.2 Internship Benefits

When it comes to the benefits of internship, things like improving skills and knowledge around cuisines are to be expected since it's one of the main reasons to take the internship program. To the author's surprise, there are a lot of things that the author gained outside of skill and knowledge around cuisines. For example, the author learned about the hotel's system around managing kitchens and events. The seniors also forced the trainees to interact with customers to create a good impression, and to the author's benefit, the author also learned a lot about socializing, which means the author also get to practice english since most of the customers are foreigners. Other than that, the author also met a lot of cool people and gained a lot of friends that brought a lot of colors to the author's internship days.

4.3 Suggestions

1. For Ottimmo

If the author were to give a suggestion to Ottimmo is to open even more opportunity for their students for the internship program whether it's local or abroad internship, maybe more places, more countries, etc

2. For internship place

The author's suggestion for W Bali as an internship place is to open more slots for more trainees to join

3. For future trainees

The author's message for future interns is to not be afraid to take the opportunity to experience the unknown and discomfort because most of the time, discomforts lead to growth, and go all in.

4.4 Establishment as an Internship Place

W Hotels' Seminyak has accepted hundreds of trainees since a long time ago, and they're very protective towards their trainee. So other than it being a hotel with years of experience handling trainees, it is also safe for trainees to work there since they have a very strict rule regarding internships and work environment. The staffs were also very friendly towards interns and treats the trainees like one of their own. They are also very eager to teach the trainees and encourage the trainees to be active and have the urge and curiosity to learn.