

# CHAPTER I

## INTRODUCTION

### **1.1. Reason doing the internship**

Internship is one of the graduation requirement for D3 students. Field Experience Program (Internship) is an effort to develop knowledge, skill building, and affirmation that is done through learning by doing and internship is also an early introduction effort (Edi Azwar, 2019). The purpose of the internship is to provide students with a direct immersion into the working world, enabling them to become familiar with it. The most important aspect in undergoing an internship is to produce students who are more ready to undergo the world of work and professionally (Dinar Dinasty Lutfia, 2020). During the internship, student can learn about the difficulties and challenges they will encountered when entering the workforce. By facing these challenges and difficulties during the internship, students can also develop their physical and mental strengths in preparation for their future careers. Furthermore, student can acquire new practical knowledge that may not have been obtained during their academic studies. During the internship, student also learn how to cook, understand work systems, and become proficient in using professional kitchen tools and equipments. Internship experience and work motivation are important to enhance student's potential and develop their job readiness (Gilang Muhammad Fahri, 2021). Through this internship experience, students gain valuable work experience, which can be beneficial in their job search after graduation.

### **1.2. Reason choosing the establishment as internship placement**

The reason for choosing The Westin Surabaya hotel for the internship is because it is the one of the best five-star hotels in Surabaya and has the highest room rates in the city. The Westin Surabaya is strategically located

above the largest mall in Indonesia, Pakuwon Mall. Additionally, it is the only one hotel in Surabaya that provides a salary or stipend of Rp.400.000 to trainees. In addition, the employees are also provided with several facilities, including uniforms, access cards for free parking at Pakuwon Mall, lockers, and staff meals at the canteen.

### **1.3. Duration and working position during internship period**

The internship period that must be completed is 6 months, starting from 5<sup>th</sup> January 2023 until 4<sup>th</sup> July 2023. During the internship, the author was assign to the hot kitchen at Magnolia Restaurant.