

CHAPTER I

INTRODUCTION

1.1 REASON CHOOSING THE ESTABLISHMENT AS INTERNSHP PLACEMENT

UAE or United Arab Emirates is one of the developed countries in the Middle East centered on the city of abu Dhabi. However, the author did this internship activity in the city of Dubai precisely at Anantara The Palm hotel and resort. Dubai is one of the transit cities and tourist cities that is very attractive to many people from young, middle, to upper age.

Dubai itself has various very famous places to visit including Burj Khalifa, Museum of the Future, Global Village, Dubai Mall's Water Fountain, etc. The reason the author chose Dubai as a place for my internship program is because Dubai is a transit city and a tourist city that is in great demand by many tourists from various countries, which means that in the city of Dubai there are so many people from various ethnicities, races, religions and different nationalities who have their own characteristics from their country, this makes me interested in learning more from this diversity and getting new things and knowledge from foreigners, for example in terms of tolerance, their habits.

In addition, another reason why the author chose Dubai is because it is a developed city, different from Indonesia, Dubai is a developed city in the Middle East from there the author can see the difference between developed and developing countries. The way the government manages its natural resources and human resources.

The reason why the author chose Anantara is because Anantara is one of the biggest hotel brands in the world with 22 hotels and 54 properties spread across the world and has 7 different dining options within the hotel. Anantara itself has been verified 5-star in the city of Dubai because of its good facilities and services. as well as having a

strategic location on an artificial island called The palm Jumeirah which became iconic, and is still currently the largest man- made island in the world.

1.2 DURATION & WORKING POSITION DURING INTERNSHIP PERIOD

In this internship process in Dubai, The author carried out an internship program in the United Arab Emirates, Dubai for 6 months. Starting on December 12, 2022 until June 12, 2023 and the position The author held in this Anantara Hotel was as an Intern or equivalent to Commis 3. The duration of my work in the contract is 9 hours including 1 hour break but in reality The author always work overtime which is 10 - 13 hours of work per day. Because Anantara has more than 6 dining options and the duration of my internship is only 6 months The author will move from one outlet to another every month including (Revo café, Cresendo, Bushman, Mekong, and Main kitchen (Butchery)) in these outlets The author was given the opportunity to learn and handle Cold kichen and Hot kitchen and grill area *if available grill area for 1 month in each outlet. and for the main kitchen The author carried out the internship process in the butchery section.

1.3 REASON DOING THE INTERNSHIP

The reason The author did the internship program abroad was to train myself and show the results of my learning for 2 and a half years at OTTIMMO in the culinary world and train myself to always be better than before and learn new techniques, knowledge in the culinary world in the real world of work. As well as experiencing the real kitchen world that interacts directly with chef's and consumers and training and mentally sharpening myself outside my comfort zone in the country to abroad and learning new types of cuisine from outside not only domestically.