

CHAPTER IV CONCLUSION

4.1. PROBLEM and SOLUTION

a. Misscommunication

At some point, different people may give different instruction about a thing. For example, senior A told the writer that she / he liked the thick texture of the pastry cream, but senior B told the writer she / he liked the rather runny pastry cream. So, the author follows the work of seniors who are in the same shift.

b. Complain from customer

Sometimes, there are customers who complain about the color of the product, the shape of the product and also the weight of the product. So, the authors and all the staff conduct an evaluation so that the product reaches the customer according to standards.

c. Item availability

Sometimes, there are items that are used that are not available or these items are not enough for the next few days. So, the author helps report items that are not available or not enough.

4.2. CONCLUSION

- a. Internship program helps students to train themselves to work under pressure.
- b. Internship program helps students to adapt to new environment of teamwork.
- c. Internship program helps students to capability manage work hour.
- d. Internship program helps students to learn about leadership and how to be responsible at work.

4.3. SUGGESTION

4.3.1. Suggestion for student

- a. To do everything efficiently (fast and correctly).
- b. To more discipline and responsible.
- c. To be prepared physically and mentally.
- d. To not complain (have a mindset that everything happened will teach us something).
- e. To not be afraid to try, ask, and make mistake.

4.3.2. Suggestion for BRAUD Artisan Bakery

- a. To have more equipment and utensils.
- b. To keep the work environment clean.
- c. Have a wider workspace.

4.3.3. Suggestion for Ottimmo International Master Gourmet Academy

- a. To keep a good relationship with BRAUD Artisan Bakery.