

CHAPTER I

INTRODUCTION

1.1 Background of The Study

The Field Experience Program (internship) is an effort to develop knowledge, build skills, and strengthen attitudes through learning by doing and the Internship is also an effort to introduce students early to school (early exposure) (Azwar, E., 2019). Internships provide opportunities for students to develop and apply the knowledge they have learned. Students will gain experience in professional work processes and standards. Students can add insight into the world of education, and improve their skills and expertise in work practices. These experiences and insights can be used as provisions in pursuing career paths in the future (Arifin, Z., 2017).

Bangkok is the capital of Thailand, a big city famous for its temples, vibrant street life. The reason author chose Bangkok, Thailand as the destination for internship is because it is a busy business city and tourist destination. In addition to doing internships abroad, author also can learn languages, traditions and many other interesting new things that author can learn.

The author has selected Centara Grand and Bangkok Convention Centre at Central World is my internship place, where this hotel is a hotel that is in the city center as well as in an iconic mall in central Bangkok, not only that this hotel is also very close to tourist destinations from various countries. This hotel is never empty of visitors and many big and important events are held by businessmen, officials and important artists who are held at this hotel.

1.2 Objectives

- a. To gain real industry professional work experience
- b. To fulfil the Ottimmo International Mastergourmet Academy graduation requirements
- c. To improve interpersonal skills and teamwork skills.
- d. To improve work efficiency and time management skills.
- e. To enhance culinary expertise with new recipes, methods, standards and operational flows.
- f. To increase resilience to work under pressure and improve problem solving skills.
- g. Improving the work ethic and sense of responsibility in the work environment.