

CHAPTER I

INTRODUCTION

1.1 Background

This internship report is a requirement for completing Ottimmo International education and this can only be done if the author has completed the internship program. The internship program is a place for students to learn new knowledge, gain network and to gain professional experience in real life kitchens with professional chefs and associates.

The author chose Renaissance Bali Uluwatu because it is one of the best hotels in Uluwatu Bali, a five-star luxury hotel in Bali under the license of Marriott Bonvoy International Company. The author thinks that working in the best where will bring the best experience in the hospitality and F&B industry.

The writer is in charge of the Clay Craft restaurant, one of the Restaurants at Renaissance Bali Uluwatu Working hours at Clay Craft (breakfast) are 9-12 hours per day and 5 working days 2 days off. Check in from 05:00 to around 15:00-17:30 and 18:00-22:30. During an internship at Clay Craft.

The author has successfully worked as a handler in the western food section or occasionally in the asian food section. The internship program at Clay Craft made the writer develop his skills, knowledge, maintain teamwork, learn how to be professional and also learn how to handle people in breakfast. Writer also maintain a good network with chefs and associates.

1.2 Objective of Internship

1. To fulfill the requirements of passing Diploma 3 in Ottimmo International.
2. To gain work experience and knowledge.
3. To develop new skills that author never gotten from college.
4. To develop a responsibility, discipline and attitude as professional.
5. To develop networking with chefs for the future references.

6. To learn F&B management.

1.3 Benefits of Internship

1.3.1 For Student

1. Get a new experience to work under the leadership of a professional chef like how to manage a kitchen
2. Improve skills and knowledge in the culinary world
3. Develop a good network, get to know people from various backgrounds
4. Adjusting to the work environment.

1.3.2 For Renaissance Bali Uluwatu

1. Get a human resource for free
2. Selection of potential trainee to be future casual or employees
3. To gain a good relationship between the college and hotel

1.3.3 For Ottimmo International

1. To gain reputation for the college
2. To give an internship references