

# CHAPTER I

## INTRODUCTION

### 1.1. Background of Study

For a student who will graduated and will come to the real world of work, Internship program is very helpful to realise that the real professional kitchen is way different rather than what we learned at college. The internship program has provide the trainee with the opportunity to broaden they knowledge, acknowledge, strengths and weaknesses themself that would be very helpful to build self-quality for the future career.

For 6 months, the author got good learning and knowledge about pastry & bakery from the chefs and every other member. the author have a get great training from seniors who have worked for over 9 years at the Sheraton and motivate me to be better every day. Thereover, all the chefs always make sure everyone has enough knowledge to do a good job. They also ensure that all interns have the opportunity to learn as much as possible. Therefore, in a short time the author have learned a lot and received useful training during this internship at Sheraton Kuta Bali Resort.

The author choose this place because Sheraton Kuta Bali Resort is a subsidiary of Marriott International , which well known international 5 star hotel which is very popular among travelers all over the world. To complete this internship for six months starting from 2nd February 2022 to 31st July at Sheraton Kuta Bali Resort,the Author had the opportunity to learn in the pastry and bakery kitchen .The Author learned a lot during the internship, start from how to handle food with corectly, processing food, storing food,mise en place process, handling guests, handling food waste,and how to be a good leader and team player.

### 1.2. Internship Objective

- a. Completion of an internship program as a graduate requirement in Ottimmo International Academy

- b. To improve student's culinary skills
- c. To learn how to develop leadership and teamwork skills
- d. To implement theory and practical knowledge from college into the real kitchen
- e. Internships will increase a student's sense of responsibility.
- f. Internship students will be prepared to enter into full-time employment in their area of specialization upon graduation.
- g. Internship students will acquire good work habits.

### **1.3. The Benefits of Internship**

#### **1.3.1 For Student**

- a. Learn to socialize
- b. Prepare to enter the real world of work
- c. Improve relationships in a professional environment
- d. Get new things that are not found in college
- e. Add work experience to resume
- f. Opportunity to get a job

#### **1.3.2 For Ottimmo International MasterGourmet Academy**

- a. As a measure of student to apply theory and knowledge
- b. To build cooperative relationship between Sheraton Kuta Bali Resort
- c. To evaluate students final report as an adjustment for better curriculum
- d. Can improve the reputation and visibility of academic institutions.
- e. Make Ottimo be known more widely both inside and outside

#### **1.3.3 For Sheraton Kuta Bali Resort**

- a. Build a professional relationship with Ottimmo International
- b. MasterGourmet Academy.
- c. Save company expenses
- d. Finding new talent or potential.

- e. Reduce the overall workload of employees and increase productivity.
- f. Improve company image
- g. Help find potential employees