

CHAPTER 1

INTRODUCTION

1.1 Background of the Study

Alila Hotel Solo is one of some hotels in Indonesia that have several advantages that only Alila Hotel Solo has. The first one, Alila Hotel Solo is a five-star hotel that will certainly provide the best service for every guest who stays, second, Alila Hotel Solo is the highest hotel in Central Java, so the guests that stay at Alila Hotel Solo can see the view of Solo City from above. Lastly, Alila Hotel Solo has the largest ballroom in Central Java, so it is suitable for celebrating events with many invited guests. Seeing the advantages, it can be seen that Alila Hotel Solo can be used for several events such as weddings, birthdays, and meetings. Besides that, Alila Hotel Solo can have a fairly high occupancy rate and allows the author to interact a lot with guests. In addition by looking at the existing advantages, it makes the author interested doing internship at Alila Hotel Solo, because of course there are many new things and experiences that can be obtained during 6month internship at Alila Hotel Solo.

The author underwent an internship for 6 months in the pastry department. The author chooses to do an internship in the pastry department because the author has a willing to learn various types of pastry preparations that has never been taught on campus before. Taking an internship in the pastry department is also a challenge for the author, because in this pastry department, we are required to be more thorough but have to work quickly, while the author is a relaxed person, so the author takes the pastry section to challenge herself. Besides that, the author's love of sweet food is also the reason why the author chose to do an internship in the pastry department.

1.2 Industrial Training Objectives

- 1) Practice what the author has learned in college
- 2) Train students to work together in teams
- 3) Train students to work under pressure
- 4) Prepare students to enter the real world of work
- 5) Teach students to be responsible for the work that is being done
- 6) Teach students to manage time and work efficiently
- 7) Teach students to think critically to find a way out when facing a problem
- 8) Learn various kinds of pastry products
- 9) Learn various tips and tricks that can be applied when making some product

1.3 Objectives Training Activities in Alila Solo

- 1) Provide insight into how to work in the field of F&B
- 2) Prepare to enter the real world of work
- 3) Add knowledge beyond what was taught in college

1.4 The Benefit of Industrial Training

1.4.1 for Intern Student

- 1) To develop the knowledge gained during college
- 2) Prepare to enter the real world of work
- 3) Learn to develop themselves more optimally in a real work environment
- 4) Gain experience working in a team
- 5) Add connections with people around that will be useful in the future
- 6) Meet the requirements given by Ottimmo in order to pass

1.4.2 for Ottimmo International Mastergourmet Academy

- 1) Build a relationship between the campus and the internship that students use for internships
- 2) Introduce Ottimmo to the outside world so that people will know more

1.4.3 for Alila Hotel Solo

- 1) Alila gets workers to help with hotel operations
- 2) Get opportunity to get potential workers
- 3) To build cooperation between Ottimmo and Alila Hotel Solo