

# CHAPTER I

## INTRODUCTION

### 1.1 Background

Internship program is a place for students to learn new knowledge, gain networks and to get a professional experience in real life kitchen with professional chefs and associates. Tentrem Hotel Semarang has the characteristics of a very concentrated Indonesian culture, in terms of the building and also the language in the hotel is very refined This internship report is the requirement to complete the education of Ottimmo International.

Hotel Tentrem Semarang is chosen because it is one of the best hotel brand in Semarang, the five-star luxury hotel in Semarang under the license Sido Muncul. The author thought that work in the best place would bring the best experience in hospitality and the F&B industry. The serene hotel in Semarang has 211 beautiful rooms that have Javanese and Chinese architecture and 5 restaurants.

The Author is in charge at Kayumanis Restaurant, one of five restaurants in Tentrem Hotel Semarang, which are Eboni Bar & Lounge (Lobby floor), Summer Palace Chinese Restaurant (1<sup>st</sup> Mall floor), Kayumanis Restaurant (6<sup>th</sup> floor), Pool Bar (6<sup>th</sup> floor) and Executive Lounge (19<sup>th</sup> floor). During internship in Kayumanis Restaurant, the author managed to work in Hot Kitchen and Cold Kitchen section. Internship program in Kayumanis Restaurant made the author developed his skills, knowledge, maintained teamwork and learn how to be professional. The author also managed a good networking with chefs and associates.

## **1.2 Objective of Internship**

1. To gain work experience and knowledge.
2. To develop new skills that author never gotten from college.
3. To develop a responsibility, discipline and attitude as professional.
4. To develop networking with chefs for the future references.
5. To learn F&B management in kayumanis resto, tentrem hotel.

## **1.3 Benefits of Internship**

### **1.3.1 For Student**

1. Gain new experience to work under the professional chef's leadership.
2. Improve skills and knowledge.
3. Develop a good network.
4. Adjust to work environment.

### **1.3.2 For Tentrem Hotel Semarang**

1. Get a human resource for free
2. Selection of potential trainee to be future casual or employees
3. To gain a good relationship between the college and hotel

### **1.3.3 For Ottimmo International**

1. To gain reputation for the college
2. To give an internship references