CHAPTER I

**INTRODUCTION**

* 1. **Background**

Internship is a professional learning experience that offers meaningful, practical work related to a student’s field of study or career interest. An internship gives a student the opportunity for career exploration and development, and to learn new skills. It offers the employer the opportunity to bring new ideas and energy into the workplace, develop talent and potentially build a pipeline for future full-time employees.

Internship is one of the requirements to complete three year study program at Ottimmo International Academy Surabaya. The internship period usually ranges from 3 months to 12 months. And generally the working time ranges from 8-10 hours per day. Internships can be paid or unpaid according to the provisions of the company. But as short-term workers, interns typically do not receive health or other benefits that full-time employees get.

The writer takes an internship at Hotel Indonesia Kempinski Jakarta for 6 months. From this internship program, the writer gained a lot of experience especially in work environment. Such as time management, responsibility, improve skills and working under pressure.

**1.2 Internship Objective**

1. To know about work environment
2. To expand network of professional relationships and contacts.
3. To improve and learn about creativity, leadership, responsibility at working place
4. To meet professional role models and potential mentors who can provide guidance, feedback, and support
5. To complete the Ottimmo Internatioanal requirements of Diploma 3 graduation
   1. **The Benefits of Internship**
      1. Benefits of Internship for Student
6. To gain experience and skills in a particular field.
7. To develop professional contacts
8. To gain real-world experience, often learning about the latest technology and equipment used in the workplace.
9. To learn how to do a proper preparation, cooking and serving
   * 1. Benefits of Internship for Ottimmo International Academy Surabaya
10. Build a good connection between Hotel Indonesia Kempinski Jakarta and Ottimmo International Academy Surabaya
11. As a bridge to present Ottimmo International Academy Surabaya
    * 1. Benefits of Internship for Hotel Indonesia Kempinski Jakarta
12. To inject enthusiasm and fresh ideas into the company
13. To provide practical learning opportunities to students
14. To provide a source of well-trained, quality students who are available for career employment upon graduation.