**CHAPTER I**

**INTRODUCTION**

* 1. **BACKGROUND OF STUDY**

The culinary world is expanding really fast these days. Many restaurants and hotels are competing to create food with the best taste, chasing local awards to world awards. Many culinary schools have also been established for people who want to learn about the culinary world.

However, learning at school is not enough without real-world job training. Therefore, industrial training was created for culinary and hospitality school’s students. This industrial training is very important, not only helping develop student’s skills, but also preparing them in mentally and physically. Industrial training also pave the way for students to make connections with people in the industry.

The Author has been given the opportunity to complete her internship for six months starting from 27th April 2021 to 26th October 2021 at the Four Points by Sheraton Hotel Surabaya. Four Points by Sheraton Hotel Surabaya is one of the hotels under the insight of the Marriott's Group, which is well known for its quality for food and service in the world. During the training, the Author had the opportunity to learn in the main kitchen for 12 weeks, 5 weeks at the cold kitchen section, and 9 weeks at the pastry section. The Author learned a lot during the internship, start from how to handle food properly, processing, storing, handling guests, food waste, how to be a good leader and team player.

* 1. **INDUSTRIAL TRAINING OBJECTIVES**

1. Fulfill the graduation requirements given by Ottimmo International MasterGourmet Academy Surabaya.
2. Provides students the opportunity to meet and establish a network with people in the industry.
3. Gain valuable work experiences
4. Develop student’s teamwork spirit and self-confidence
5. Develop students’s skill in application of theory to practical work
   1. **THE BENEFITS OF INDUSTRIAL TRAINING**
      1. The Benefits of Industrial Training for Student
6. Gain hands-on experiences and learn the real job scenario
7. Improve practical knowledge, hard skills, and soft skills
8. Learn to take responsibility, execute, and perform the given tasks
9. Explore a career path
   * 1. The Benefits of Industrial Training for Ottimmo International MasterGourmet Academy Surabaya
10. Build a good relation between Ottimmo International MasterGourmet Academy Surabaya with Four Point by Sheraton Surabaya
11. Introduce Ottimmo International MasterGourmet Academy Surabaya as one of the culinary institute in Indonesia.
    * 1. The Benefits of Industrial Training for Four Points by Sheraton Surabaya
12. Build a good relation between Four Point by Sheraton Surabaya with Ottimmo International MasterGourmet Surabaya
13. Take advantage of low cost labor
14. Find competent future employees