

CHAPTER I

INTRODUCTION

1.1 Background

Hospitality and culinary are one of the most rapid expanding industries in the globalization era. The need of culinary in everyday life while living leisurely while travel is a part of the modern society that have a high demands. These two industries required practical skills corresponding to there practice, which constantly evolving so they kept being innovative, creative, fresh to keep people demand for more.

As a student, learning the basic knowledge such as basic practical skills and theories are just the foundation that will help there future, which is why working experience such as internship are important to transition between life as a student and everyday working life. Therefore, the author choose to partake in the internship which take place at the Four Point Hotel by Sheration Pakuwon Indah Surabaya from 12th of January 2021 till 2nd of July the same year. The intent of this internship is that the author and other students can learn from learn from professionals to develop their skills, which include soft skills and hard skills that is necessary to work in the kitchen and hotel.

The author was granted to learned at the hot kitchen departement inside the “Djaman Doeloe” restaurant, which is Four Points by Sheraton very own restaurant, for 6 months. There he is guided how to handle and store foods properly, gathering concept and ideas for recipe, how to communicate and trust in a team, to learn about a great leadership and work ethic.

1.2 Objective

- a) Completion of the internship programming which is required to graduate
- b) Providing new skills and knowledges about the world of culinary and hospitality
- c) Gaining working experiences
- d) Enhancing basic skills

1.3 The Benefits of Internship

1.3.1 Benefits for the student

- a) Internship is useful for developing soft skill and interpersonal skill.
- b) Interns are given more responsibility and allowed to take ownership of work.
- c) Help the student to adjust to work environment
- d) Have a potential facilitate networking and knowledge sharing
- e) Enhance the employability of graduate students and lead to higher earnings.
- f) Give students insight into industry they are entering for further career choices.

1.3.2 Benefits for Ottimmo International Gourmet Academy

- a) Enhance the reputation and visibility of academic institution
- b) Enhance their potential to recruit students for the next internship cycle
- c) To create new connection with intern's workplaces

1.3.3 Benefits for Four Point by Sheration

- a) Internship increases the probability of finding a new talented employee.
- b) Provide useful labor at low cost.
- c) Recruitment and training cost can be reduced by employing interns