

CHAPTER I

INTRODUCTION

1.1. Background of Study

Internship program has become the bridge for those who want to enter the professional industry from the academic setting, through internship I got to experience the real professional working environment that was very different from the stuff I learned back in Ottimmo. During my six months of internship, I got the opportunity to work in the pastry kitchen of Vasa Hotel Surabaya. There I got to learn various new knowledge, ranging from learning new recipes, making hampers, to interacting and assisting with guests.

This internship program also helped me to realise that the professional kitchen setting is way different rather than what I use to learned at Ottimmo. Thus, the internship program has provide me with the opportunity to broaden my knowledge and acknowledge my strengths and weaknesses that would be very helpful to shape my future career.

1.2. Internship Objectives

- To educate student outside of academy premise.
- To ensure that student experience and learn the real working industry.
- To implement theory and practical knowledge learnt from Ottimmo International MasterGourmet Academy.
- To improve student's culinary skills and help them to develop leadership and teamwork skills.
- As a requirement to complete the Culinary Arts, Baking and Pastry Advanced Diploma Program at Ottimmo International MasterGourmet Academy.

1.3. The Benefits of Internship

- a. For Students
 - Developing student's culinary, leadership and teamwork skill.
 - To prepare student to face the real working industry.
 - Helping student to develop connection in the hospitality industry.

- b. For Ottimmo International MasterGourmet Academy
 - Establishing professional relationship with Vasa Hotel Surabaya.
 - Having a representative (the student) to apply and implement skills learnt from Ottimmo International MasterGourmet Academy.

- c. For Vasa Hotel Surabaya
 - Establishing professional relationship with Ottimmo International MasterGourmet Academy.
 - Cut down on recruitment costs.
 - Discover new or potential talent.
 - Reduce overall employee workload and increase productivity.
 - Management practice for senior employees.