INTERNSHIP REPORT

PASTRY & MAIN KITCHEN AT G'SIGN HOTEL BANJARMASIN



By Hadi Sebastian Uyanto 1874130010066

STUDY PROGRAM OF CULINARY ART
OTTIMMO INTERNATIONAL
MASTERGOURMET ACADEMY
SURABAYA
2021

APPROVAL

Tittle : Internship Report "Pastry & Dain Kitchen At G'Sign

Hotel Banjarmasin"

Company Name : PT. Global Surya Manggala

Company Address : Jl.A. Yani Km. 4,5 No. 448, Pemurus Luar, Banjarmasin

70249

No. Telp./Fax. : (0511) 327 1188 / 327 6999

which is carried out by Students of Culinary Arts study program OTTIMMO International MasterGourmet Academy Surabaya

Name : Hadi Sebastian Uyanto

Student No : 1874130010066

Yohanna Prasetio, AMd. Par., S.Sn.

Has been tested and declared successful.

Approve, Banjarmasin, June 30th 2021

Advisor Supervisor

Chef Rahmadi

NIP. 1988 1018 1701 044 NIK/Jabatan Head Chef

Knowing,

Director of OTTIMMO International MasterGourmet Academy Surabaya

Zaldy Iskandar, B.Sc.

NIP. 197310251201001

INTERSHIP REPORT PASTRY & MAIN KITCHEN AT G'SIGN HOTEL BANJARMASIN

Arranged By:

Hadi Sebastian Uyanto 18741300100666

Done the intership from January 5^{th} , 2021 until June 1^{st} , 2021 at G'Sign Hotel Banjarmasin

Approve by

Supervisor Examiner 1 Examiner 2

Yohanna Prasetio, Hilda Tjahjani Iskandar, Arya Putra Sudjaja,

AMd. Par., S.Sn. S.E., M.M SE

NIP. 1988 1018 1701 044 NIP. 1969 1029 2002 072 NIP. 1980 1017 1703 001

Knowing,

Director of OTTIMMO
International MasterGourmet Academy,

WasterGourmet Academy,

MasterGourmet Academy,

Zaldy Iskandar, B.Sc. Hilda Tjahjani Iskandar, S.E., M.M

NIP. 197310251201001 NIP. 196910292002072

ACKNOWLEDGEMENT

Praise and gratitude to God Almighty for the completion of this report. This report is prepared based on the results of industrial training conducted by author for 6 months at G'Sign Hotel Banjarmasin. This report is prepared as one of the requirements to complete Diploma III Culinary Arts. In the process of completing this report, the Author has received many guidance and assistance from various parties. To that end, the Author conveys sincere thanks to:

- 1. First and foremost, to God Almighty for giving the author strength, time, ability, and opportunity to undertake the study and complete the report.
- 2. Miss Yohana as Advisor who has guided, provide guidance and suggestions until the completion of this report.
- Mr. Zaldy Iskandar, B.Sc. as Director of OTTIMMO International MasterGourmet Academy Surabaya.
- 4. Mr. Kukuh as student affairs who guided and helped the author regarding the internship matters.
- 5. Mr. Rahmadi as a head chef in Reef department for trained the author with patience and understanding.
- 6. The Author parents and colleagues who support her mentally during the research period.

Finally, the Author hope that this report can be useful for us all.

Surabaya, July 10th, 2021

Hadi Sebastian Uyanto

PLAGIARISM STATEMENT

I certify that this assignment/report is my own work, based on my personal

study and/or research and that I have acknowledged all material and sources used

in its preparation, whether they be books, articles, reports, lecture notes, and any

other kind of document, electronic or personal communication. I aware that the

incorporation of material from other works of that material without recognition will

be treated as plagiarism. I also certify that this assignment/report has not previously

been submitted for assessment in any other unit, except where specific permission

has been granted from all unit coordinators involved, or at any other time in this

unit, and that I have not copied in part or whole or otherwise plagiarised the work

of other students and/or persons.

On this statement, I am ready to bear the risk/any sanctions imposed to me in

accordance with applicable regulations, if in the future there is a breach of scientific

ethics, or you have a claim against the authenticity of my work.

Surabaya, July 10th, 2021

Hadi Sebastian Uyanto

٧

TABLE OF CONTENT

Coveri
Approvalii
Examiner Approvaliii
Acknowledgementiv
Plagiarism Statementv
Table of Contentsvi
List of Picturesix
List of Tablesxi
Executive Summaryxii
CHAPTER I Introduction
1.1. Background
1.2. Objective
1.3. The Benefit of Internship
1.3.1. The Benefit of Internship For Student2
1.3.2. The Benefit of Internship For Akademi Kuliner dan Patiseri Ottimmo International
1.3.3. The Benefit of Internship for G'Sign Hotel Banjarmasin
CHAPTER II General Description Of Company
2.1. History Of Company
2.2. Company Overview5
2.2.1. Location

	2.2.2. About G'Sign Hotel Banjarmasin	5
2.3.	Vision, Mission, and Company Objectives	13
	2.3.1. Vision	13
	2.3.2. Mission	13
	2.3.3. Company Objectives	13
2.4.	Organizational Structure And Main Task	13
	2.4.1. Organizational Structure And Main Task at Kitchen	13
	2.4.2. Organizational Structure And Main Task at Pastry	17
CH	APTER III Industrial Training Activities	19
3.1.	Place of Assignment	19
3.2.	Activities Performed	19
3.3.	Galam Cafe & Restaurant Breakfast	19
3.4.	Job Description Based on Workmanship	20
3.5.	Hygiene and Sanitation	22
	3.5.1. Personal Hygiene	22
	3.5.2. Kitchen & Pastry	23
	3.5.3. Walk In – Chiller	23
3.6.	Problem Faced and How To Solve Them	23
	3.6.1. Uncooperative Mentor	24
	3.6.2. Guest's Complain	24
	3.6.3. Assuming Thing's	24
	3.6.4. Limited Staff	24

3.6.5.Trainee's Error	24
CHAPTER IV Conclusion and Suggestion	26
4.1. Conclusion	26
4.2. Suggestion	26
Bibliography	28
Appendix	29

LIST OF PICTURE

Picture 1. G'Sign Hotel Map	.5
Picture 2. G'Sign Hotel Banjarmasin	.6
Picture 3. Galam Cafe & Restaurant	.7
Picture 4. Lounge	.7
Picture 5. Bearish Room	.8
Picture 6. Dow Jones Room	.9
Picture 7. Nikkei Room	.9
Picture 8. Ballroom G'Sign Hotel Banjarmasin	. 10
Picture 9. Meeting Room	. 12
Picture 10. Ballroom G'Sign Hotel Banjarmasin	. 12
Picture 11. Structure Main Kitchen	. 16
Picture 12. Structure Pastry	. 18
Picture 13. Galam Cafe & Restaurant	. 20
Picture 14. Galam Cafe & Restaurant	. 20
Picture 15. G'Sign Hotel Bajarmasin	. 29
Picture 16. G'Sign Hotel Bajarmasin	. 29
Picture 17. G'Sign Hotel Bajarmasin	. 29
Picture 18. G'Sign Hotel Bajarmasin	. 30
Picture 19. G'Sign Hotel Bajarmasin	. 30
Picture 20. Product Of Internship	.30
Picture 21. Product Of Internship	.30

Picture 22. Internship Certificate	31
Picture 23. Internship Appraisal Form	32
Picture 24. Internship Appraisal Form	33
Picture 25. Internship Appraisal Form	34
Picture 26. Internship Appraisal Form	35

LIST OF TABLE

Table 1. Room Category	.8
Table 2. Suite Room Category	. 8
Table 3. Job Activities	.21

EXECUTIVE SUMMARY

This report is a partial requirement of the internship program and also the last one steps to complete our studies at the Ottimmo Culinary and Patisserie Academy International. In 6 months from January to July 2021 the author did an internship at G'Sign Hotel Banjarmasin. Author assigned operates in two divisions of G'Sign Hotel Banjarmasin, namely Pastry and Main Kitchen.

G'Sign Hotel is one of the best four-star hotel in Banjarmasin area with many appreciation from many visitors as well as from many political figures of the city of Banjarmasin and have long opened their properties in Banjarmasin showing tremendous growth and success. For this reason, the author chose G'Sign Hotel as place to do an internship program.

G'Sign Hotel Banjarmasin has made it easier for practical author experience the world of the hospitality business in Indonesia while experiencing local wisdom. During the last 6 months, the author gets the grace and good knowledge of the chefs and every member of the team. The author finds that many of the cast and crew at G'Sign Hotel Banjarmasin have entered the culinary industry for a long time. They somehow provide great training that motivates author to become better every day. Besides, all the chefs always make sure everyone has enough knowledge to do the job right. They also ensure that all trainees have the opportunity to learn as much as possible. Therefore, even for a short time, the author learned a lot and got the right training during his internship at G'Sign Hotel Banjarmasin.

In this report, the author will specify the experience during the internship period. The report contains the company profile, evaluation performance, and job details.