**CHAPTER I**

**INTRODUCTION**

**1.1 Background**

The internship program that I have been in for 6 months is one of the requirements that must be done for graduation at OTTIMMO International. Internship is a job training where students can gain a lot of work experience and are ready to work when they graduate. When doing an internship, apart from gaining experience, it also teaches students to be skilled in real life and gain insight into work careers. This is very useful because it can make it easier for students to strengthen evidence of work experience in CV use so that it can be easier to find work after graduation. The internship period is around 6 months. And the company where the internship provides benefits in the form of meals on weekdays and BPJS Employment benefits. And generally the internship time ranges from 9 - 10 hours per day, as well as 5 working days in 1 week. The author took an internship at the Pastry Kitchen JW MARRIOTT Hotel Surabaya for 6 months. From this internship program, the author can learn many things in working, especially in managing pastry & bakery products. The author learns about responsibility, discipline in work, time management, how to improve teamwork, improve and deepen skills both in product processing, plating, etc.

**1.2 Internship Objective**

1. To fulfill one of the requirements for passing Diploma 3 in Ottimmo International Mastergourmet Academy.
2. To learn how to work efficiently in the kitchen.
3. To learn about discipline, responsibility at work.
4. To know the importance of hygiene in serving food products.
5. To improve creativity, time management and how to work efficiently.

**1.3 The Benefits of Internship**

1.3.1 Benefits of Internship for Student

1. Equip knowledge, skills and skills at work
2. Mental training, attitude at work
3. Learn how to prepare, process products and present products.
4. Gain valuable work experience.
5. To fulfill several requirements to complete the culinary studies program at Ottimmo International Mastergourmet Academy Surabaya.

1.3.2 Benefits of Internship for Ottimmo International Mastergourmet

Academy

1. Ottimmo can improve the quality of his graduate students through Internship work experience.
2. Building good relations between Ottimmo International & JW Marriott Hotel Surabaya

1.3.3 Benefits of Internship for JW Marriott Hotel Surabaya

1. The company will receive labor assistance from students who are practicing.
2. Building a good business relationship between JW Marriott Hotel Surabaya and Ottimmo will be recognized by academics and the world of education
3. Having connections with trainees who can be recruited in the future as casual workers