**CHAPTER I**

**INTRODUCTION**

* 1. **Background**

An internship is a wonderful and effective way to connect academic experience with the professional work arena. It allows to gain valuable exposure to the workplace, provides the opportunity for skill development, and gives you a competitive edge in the job search (UC, 2017).

The writer’s internship was at Noach Café and Bistro. They sold of Western food appetizer, main course and dessert for brunch, lunch and dinner. They also sold cakes and beverages such as coffee.

Noach Café and Bistro has two division. It is Culinary Kitchen and Pastry. The culinary kitchen are responsible for all foods from the menu except dessert menu. The pastry division are responsible for anything with baking, pastry and dessert. The writer division is in Culinary Kitchen.

Noach Café and Bistro was chosen by the writer because it was a new cafe in Surabaya. The writer wanted to learn the system that had newly started so he knew what could be fixed. Other than that, the writer was able to see development of the cafe from the start to the end of the internship, how the cafe was able to maintain the quality of the food served that made customers come back for more.

* 1. **Objective**

The objective of the internship in Noach Café and Bistro was to have more knowledge and experiences.

Because of the internship, I can broaden my chances for landing a job and jump-starting my careers. And meet people who can help me in my career.

* 1. **Significance**

The significance of the internship:

* Provides Experience & Knowledge

Classroom studies are confined only to books and theoretical learning. Through internship, students get not only get a first-hand experience of the lessons.

* Improves Skills

No matter how simple or difficult the task is, I taught to take up the challenge and show my skills to prove myself to the employers.

* 1. **Time and Place**

Noach Café and Bistro is located at Jl. Pregolan No. 4, Tegalsari, Surabaya. Opens on Monday to Thursday at 9am – 12am and Friday to Saturday at 9am – 1am. There are 2 shifts, morning and night shift. The morning shift starts from 9am – 5pm, the night shift starts at 4pm – 12am, except Friday and Saturday. On every night shift on Friday and Saturday, the shift starts at 5pm – 1am.