

CHAPTER II

GENERAL DESCRIPTION OF JAVA PARAGON

2.1 HISTORY

Java Paragon Hotel & Residences Surabaya is a 4 stars hotel with 290 bedroom and has 22 floor. It was established in Surabaya since 8 August 2008 Java paragon is located in the center of the city, more precisely is on Jl. Mayjend Sungkono no. 101-103 Dukuh Pakis, Surabaya, Jawa Timur. It is also near The Chinese Embassy, Desperados Bar, and Ciputra World Mall.

Java Paragon Hotel has many kind of room. There are Superior and Deluxe Kings Size Room with or without breakfast, Executive Superior and Deluxe King Size Room also Executive Suite Room. Java Paragon also has 2 kind of apartment room which is 2 and 3 bedroom Suite.

Beside that, Java Paragon also has many kind of other facilities like dining place. There are The Cafe (buffet restaurant), Cakery (they sell cakes, bread, salad, coffee), The Avenue Lounge Bar, Citilites Sky Club & Bistro (rooftop restaurant), Ah Yat Abalone (Chinese Cuisine restaurant). Health & Spa facilities like Spa & Massage, Fitness, Swimming Pool. Last but not least it has multi functionaal room like Ballroom, Weddings, Meeting Rooms.

2.2 VISION AND MISSION

Here is Java Paragon's vision and mision:

- Vision: Java Paragon can compete with other 4 stars hotels in Surabaya
- Mission: Provide the best service for Java Paragon's customers so that they are satisfied with us.

2.3 COMPANY LOGO



Picture 1 Java Paragon logo (Anonymous, 2020)

2.4 FOOD FACILITIES

1. The Cafe

Buffet restaurant with Indonesian theme



Picture 2 The Cafe (Anonymous, 2020)

2. The Avenue Lounge & Bar

Lounge with rich culture and vintage look



Picture 3 The Avenue Lounge Bar (Anonymous, 2020)

3. The Cakery

Sells homemade pastries, various salads, premium tea & coffee



Picture 4 The Cakery (Anonymous, 2020)

4. Citilites Sky Club & Bar

Cozy rooftop restaurant with magnificent view of the city lights in the night time



Picture 5 Citilites Sky Club & Bistro (Anonymous, 2020)

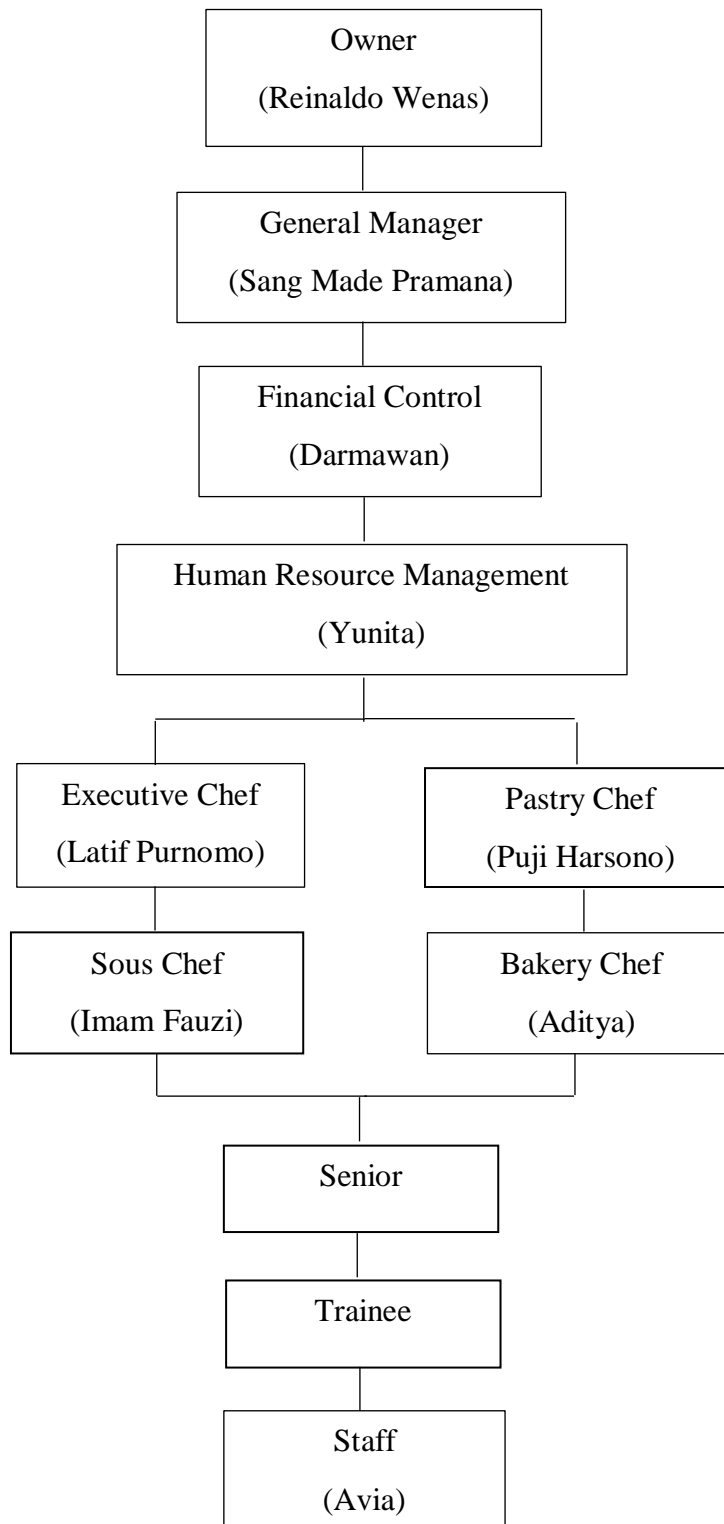
5. Ah Yat Abalone

Chinese cuisine restaurant with new look and concept



Picture 6 Ah Yat Abalone (Anonymous, 2020)

2.5 Organisation structure



2.5.1 DEPARTMENT TASKS

1. Owner

Mr. Reinaldo Wenas is Java Paragon's owner. He has to develop this company and create new ideas to be better and better.

2. General Manager

Mr. Sang Made Pramana as a general manager has to make sure that everything works well and if there is some problems, he helped to solve the problem until it has been resolved.

3. Financial Controller

Mr. Darmawan is responsible to company's financial system, which are he has to keep managing the operations of the account departments like preparation and management of Java Paragon's financial budgets and implementing and overseeing all activities that relate to hotel's financial aspects.

4. Human Resource Management

Mrs. Yunita is responsible to check the staffs personal grooming and to make sure it's according to the hotel's standards, also she has to push the staffs to work with good spirit.

5. Executive Chef

Chef Latif Purnomo is an Executive chef in Java Paragon. His job is to create new ideas for the menu, supervise all the kitchen staffs, and also be responsible to General Manager.

6. Sous Chef

Chef Imam Fauzi is the second leader after Chef Latif Purnomo in the kitchen. He is responsible to all food and beverage recipes. He must make sure that customer can enjoy them.

7. Pastry Chef

Chef Puji Harsono is the leader in pastry kitchen. He is responsible to all tasks in pastry kitchen and he will create new menus for dessert menu.

8. Bakery Chef

Chef Aditya is responsible to prepare bakery stuffs and make the bakery products.

9. Senior

Senior is a trainee that recruited after their internship time at the hotel or staffs that already work there for years. They called the second hand of the head chef to lead and help the trainees when they work there.

10. Trainee

Trainee is a students who internship at the hotel or a new worker there. At first they work base on the senior instruction until they can work individually but still under the senior and head chef hand.

11. Staff

Ms Avia is responsible to supervise other staffs to work based on the instruction from the senior and make sure the staffs do the job properly. Kitchen staffs usually wash the dishes, clean the kitchen, etc.