

CHAPTER II

GENERAL DESCRIPTION OF FOUR SEASONS RESORT JIMBARAN BAY

2.1. History of Four Seasons Resort Jimbaran Bay

Four Seasons Resort was first opened by a businessman named Isador Sharp in 1961 in Toronto, Canada. Early in his career as a young architect, Sharp worked in his father's company. Initially sharp designed a motel for his friend's family, which later inspired Sharp to open his own hotel in Toronto. The first hotel founded by Sharp in 1961 was a motor hotel for tourists who were doing business in Toronto. Sharp built several more hotels that were not so luxurious, but named the Four Season before finally the hotel that Sharp built entered the London area. When Sharp began building hotels in London, the development of the Four Seasons began. Sharp believed to start building hotels in major cities of the world, where customers will



feel treated differently based on their social status.

Picture 2.1.1. Isador Sharp (Anonymous, 2020)

Four Seasons immediately opened its third property in London in 1970. The hotel was named The Inn on the Park and is now renamed the Four Seasons Hotel London.



Picture 2.1.2. The Inn On The Park (Anonymous, 2020)

After experiencing success in England, Four Seasons expanded its business to the American continent which at that time was developing very rapidly. The chosen area is the prestigious North American city center. As a developing company, Four Seasons became the first hotel to introduce hotel executive standards such as bath amenities, terry cloth robes, hairdryers and multiple, two telephone lines in the guest room and bath.



Picture 2.1.3. The first Four Seasons Hotel in America
(Anonymous, 2020)

Four Seasons is also the first hotel to offer European Style Concierge Service and Room Service which is opens 24 hours non-stop offering innovative foods, besides Four Seasons also takes the hotel dining experience to a higher level so that all services offered more exclusive. Twice Daily Housekeeping service is also provided, one hour pressing and round the clock, four hours laundry and dry cleaning service. All of these standards were introduced far from before other luxury hotels introduced them.

With the rapid development of Four Seasons, in 1987, Four Seasons took an important step in entering the United States market and in 1981 became a management company to be more professional. In 1986 Four Seasons first introduced the Full Service Spa precisely at the Four Seasons Resort and the Dallas club at Las Collinias. Continuing in 1990, a new building opened in Maui named after Four Seasons Resort Maui at Wailea. This property is the first resort that

offers the uniqueness of the Maui area and a very high standard of comfort.



Picture 2.1.4. Four Season Resort Maui (Anonymous, 2020)

In 1991-1993, Four Seasons led as an International Luxury regent in Asia. Four Seasons Resort Bali at Jimbaran Bay opened in June 1993. Four Season Resort Bali at Jimbaran Bay, which was built on 14 hectares of land involved Australian architect Ground Kent, and an interior designer, Dale Keller with Associates. Ground Kent took Traditional Balinese Village as the theme of this resort. Four Seasons Resort Bali at

Jimbaran Bay is located on the southern tip of the island of Bali precisely to the northeast of the Peninsula hillside. Luxurious private villas are erected on a hillside named Bukit Permai with a very charming view of Jimbaran Bay and the beautiful Mount Agung.



Picture 2.1.5. Four Seasons Resort Jimbaran Bay
(Anonymous, 2020)

Four Seasons Resort Bali at Jimbaran Bay is located in Jimbaran Bay, on a cliff with a beautiful view of Jimbaran beach with white sand. From Bali's Four Seasons Resort at Jimbaran Bay, Ngurah Rai International Airport is around 10 kilometers, while Kuta which is the heart of Bali's tourism is about 8 kilometers. With the position of the resort on a gentle slope, the view to the north of the resort can be seen from the villa. This view is in the form of Jimbaran beach with its white sand, Ngurah Rai International airport, and if the weather is clear from the resort you will see Gunung Agung, the highest mountain on the island of Bali. This resort has a traditional Balinese style with *alang-alang* roofs.



Picture 2.1.6. The iconic stair in Four Seasons Resort
Jimbaran Bay(Anonymous, 2020)

Four Seasons Resort Bali at Jimbaran Bay is a five-star hotel operated by a business entity namely *PT. Bali Giri Kencana* which is a representative of the owner consisting of domestic and foreign entrepreneurs. The management system implemented is an automatic surveillance system.

2.2. Hotel Facility

In its operational activities, Four Seasons Resort Bali at Jimbaran Bay provides various types of facilities including:

a. Accommodation

Four Seasons Resort Bali at Jimbaran bay has 147 villas and 9 residencies. To find out the complete villa and private residences of Four Seasons Resort Bali at Jimbaran Bay as follows:

1. Imperial Three Bedroom Villa

Located in the front row of villas at the corner villa with an area of $1,296m^2$ which has indoor and outdoor areas featuring a very charming view of the ocean of Bali. The villa, which has wooden accents on the walls with white marble touches, consists of two bedrooms, a living room, pool or garden area, a private kitchen that can bring in a private chef for daily in-villa breakfast, dining room and seating capacity for 8 people, private gym with personal trainers and yoga master, 3 en-suit bathrooms each with soaking tubs indoor and outdoor showers, get VIP Fast Track Immigration, personal attendants and many more amenities that can be got.



Picture 2.2.7 The Bedroom in Imperial Three Bedroom Vila (Anonymous, 2020)



Picture 2.2.8 The pool in Imperial Three Bedroom Villa
(Anonymous, 2020)



Picture 2.2.9 The dining room in Imperial Three Bedroom Villa
(Anonymous, 2020)



Picture 2.2.10 The living room in Imperial Three Bedroom Villa
(Anonymous, 2020)



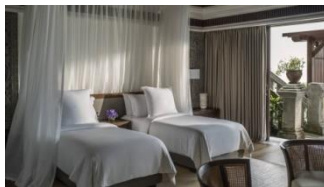
Picture 2.2.11 The private gym in Imperial Three Bedroom Villa
(Anonymous, 2020)

2. Royal Villa

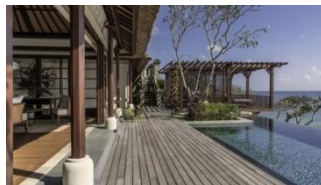
Located in the front row of villas at the corner villa with an area of $757m^2$ which has indoor and outdoor areas featuring a very charming view of the ocean of Bali. The villa, which has wooden accents on the wall with a touch of white marble, consists of two bedrooms, a living room, a private kitchen, an indoor and outdoor dining room, 2 en-suit bathrooms, each with a soaking tub with an indoor design with marble and outdoor showers, pool, garden and many more amenities that you can get.



Picture 2.2.12 The Bathroom in Royal Villa
(Anonymous, 2020)



Picture 2.2.13 The Bedroom in Royal Villa
(Anonymous, 2020)



Picture 2.2.14 The pool in Royal Villa (Anonymous, 2020)

3. Two Bedroom Premier Ocean Villa

The villa which is located closest to Jimbaran beach has an area of $500m^2$, consisting of 2 bedrooms, it has exotic Balinese artifacts and fabrics in rich, sensuous colors and patterns. This villa is also equipped with 2 en-suit bathrooms, each with a tub and indoor and outdoor shower, living room, dining room, pantry, pool and many amenities that can be obtained.



Picture 2.2.15 The living and dining room in Two Bedroom Premiere Ocean Villa (Anonymous, 2020)



Picture 2.2.16 The Bedroom in Two Bedroom Premiere Ocean Villa (Anonymous, 2020)



Picture 2.2.17 The Bathroom in Two Bedroom Premiere Ocean Villa (Anonymous, 2020)



Picture 2.2.18 The Pool in Two Bedroom Premiere Ocean Villa (Anonymous, 2020)

4. Two Bedroom Jimbaran Bay Villa

Located at high along the hillside between the resort garden, this $470m^2$ wide villa has a contemporary Balinese design with wooden walls and white marble. The exotic ambience of this space is Indonesian art and luxury. This villa has a partial and resort view equipped with 2 bedrooms, living room, dining room, 2 en-suit bathrooms, each with a soaking tub, and indoor and outdoor showers, private infinity pool and many amenities.



Picture 2.2.19 The Livingroom in Two Bedroom Jimbaran Bay Villa (Anonymous, 2020)



Picture 2.2.20 The Bathroom in Two Bedroom Jimbaran Bay Villa (Anonymous, 2020)

5. Two Bedroom Garden Villa

Two Bedroom Garden Villa A two bedroom villa. This villa has an area of approximately $470m^2$ equipped

with a spacious dining room, living room and kitchen. From this villa we can see the landscape in the form of a plantation that adorns along the road leading to each villa. In addition, this villa also has a private swimming pool facility complete with two separate sun loungers. This villa is equipped with a twin and king bedroom with separate decorative rooms, and of course also complete with a private bathroom with a bathtub, shower both inside and outside the room, and many more amenities to get.



Picture 2.2.21 The Pool in Two Bedroom Garden Villa (Anonymous, 2020)



Picture 2.2.22 The Bathroom in Two Bedroom Garden Villa (Anonymous, 2020)

6. Family Premier Villa

This ocean view villa which has an area of $320m^2$ has a Balinese design where guests will truly feel the sense of traditional Balinese. This villa consists of 1 master bedroom, children's room, one bathroom with soaking tub, and both indoor and outdoor showers, private pool and many more amenities obtained.



Picture 2.2.23 The Bathroom in Family Premiere Villa
(Anonymous, 2020)



Picture 2.2.24 The Kids room in Family Premiere Villa
(Anonymous, 2020)



Picture 2.2.25 The Pool in Family Premiere Villa
(Anonymous, 2020)



Picture 2.2.26 The Bedroom in Family Premiere Villa
(Anonymous, 2020)

7. Premier Ocean Villa

Located at the oceanfront and high along the amongst the resort gardens, this 300m² villa provides views of the ocean and Jimbaran Beach. This villa which has Balinese architecture consists of one bedroom, pool, living area, open air dining area, bathroom with soaking tub, and both indoor and outdoor showers and various kinds of amenities that will be obtained.



Picture 2.2.27 The view from Bedroom in Premiere Ocean Villa (Anonymous, 2020)



Picture 2.2.28 The Bathroom in Premiere Ocean Villa (Anonymous, 2020)



Picture 2.2.29 The Pool in Premiere Ocean Villa (Anonymous, 2020)

8. Deluxe Villa

Located in the middle of the rows of nestled villas amongst a $280m^2$ wide resort garden villa it offers views of the ocean and also Jimbaran beach. This villa which has Balinese architecture consists of one bedroom, pool, living area, open air dining area, bathroom with soaking tub, and both indoor and outdoor showers and various kinds of amenities that will be obtained.



Picture 2.2.30 The Bathroom in Deluxe Villa (Anonymous, 2020)



Picture 2.2.31 The Bedroom in Deluxe Villa(Anonymous, 2020)



Picture 2.2.32 The Pool in Deluxe Villa (Anonymous, 2020)

9. Jimbaran Bay Villa

Located in the middle of the rows of nestled villas amongst a $250m^2$ wide resort garden villa it offers views of the ocean and also Jimbaran beach. This villa which has Balinese architecture consists of one bedroom, pool, living area, open air dining area, bathroom with soaking tub, and both indoor and outdoor showers and various kinds of amenities that will be obtained.



Picture 2.2.33 The Bedroom view in Jimbaran Bay Villa (Anonymous, 2020)



Picture 2.2.34 The Bathroom in Jimbaran Bay Villa (Anonymous, 2020)



Picture 2.2.35 The Pool in Jimbaran Bay Villa Garden Villa (Anonymous, 2020)

Located in the middle of the rows of nestled villas amongst a $250m^2$ wide resort garden villa it offers views of the ocean and also Jimbaran beach. This villa which has Balinese architecture consists of one bedroom, pool, living area, open air dining area, bathroom with soaking tub, and both indoor and outdoor showers and various kinds of amenities that will be obtained.



Picture 2.2.36 Indoor Area In Garden Villa (Anonymous, 2020)



Picture 2.2.37 The Entrance in Garden Villa (Anonymous, 2020)



Picture 2.2.38 The Pool in Garden Villa(Anonymous, 2020)

10. Four Bedroom Residence Villa

This villa residence consists of 2 floors, 4 bedrooms and 4 bathrooms. The $2,247m^2$ villa has richly textured indigenous fabrics decorating a sense of understated elegance, while lush, landscaped gardens offer the utmost privacy. Equipped with 24-hour personal attendants, private butlers, personal bartenders, breakfast buffets, private libraries, entertainment centers, living rooms, kitchens, lounges, bale, private pools, access to Jimbaran beach which is very close and many more amenities that are available.



Picture 2.2.a.39 The Entrance in Four Bedroom Residence Villa (Anonymous, 2020)



Picture 2.2.40 The Pool in Four Bedroom Residence Villa (Anonymous, 2020)



Picture 2.2.41 One of The Bedroom in Four Bedroom Residence Villa (Anonymous, 2020)



Picture 2.2.42 The living room in Four Bedroom Residence Villa (Anonymous, 2020)

11. Three Bedroom Residence Villa

The residency of this villa consists of 2 floors and 3 bedrooms and 3 bathrooms with an area of $2,066m^2$ with richly textured indigenous fabrics decorating a sense of understated elegance, while lush, landscaped gardens offer the utmost privacy. Equipped with 24-hour personal attendant, private butler, personal bartender, breakfast buffet, private library, entertainment center, living room, kitchen, lounge, bale,

private pool, access to Jimbaran beach and many more amenities.



Picture 2.2.43 The Entrance in Three Bedroom Residence Villa (Anonymous, 2020)



Picture 2.2.44 The Pool in Three Bedroom Residence Villa (Anonymous, 2020)



Picture 2.2.45 The Bedroom in Three Bedroom Residence Villa (Anonymous, 2020)



Picture 2.2.46 The Living room in Three Bedroom Residence Villa (Anonymous, 2020)

12. Two Bedroom Garden Residence

This villa residency consists of 2 floors and 2 bedrooms and 2 bathrooms this $1,230m^2$ villa features richly textured indigenous fabrics decorating a sense of understated elegance, while lush, landscaped gardens offer the utmost privacy. Equipped with 24-hour

personal attendant, private butler, personal bartender, breakfast buffet, private library, entertainment center, living room, kitchen, lounge, bale, private pool, access to Jimbaran beach and many more amenities.



Picture 2.2.47 The Entrance in Two Bedroom Garden Residence (Anonymous, 2020)



Picture 2.2.48 One of The Bedroom in Two Bedroom Garden Residence (Anonymous, 2020)



Picture 2.2.49 Indoor Dining Area in Two Bedroom Garden Residence (Anonymous, 2020)



Picture 2.2.50 The Pool in Two Bedroom Garden Residence (Anonymous, 2020)

b. Food and Beverage Facilities

Four Seasons Bali at Jimbaran Bay provides 5 outlets intended for guests, among others:

1. Taman Wantilan Restaurant

Taman Wantilan Restaurant is a formal restaurant with Balinese architecture that offers a menu of Indonesian specialties and is open for breakfast and dinner. This restaurant is strategically located with two open-air pavilions where the view is beautiful, so you can directly see Jimbaran Bay and Mount Agung. This restaurant has a capacity of 108 seats with a private dining pavilion for 12 pax.

Operational hour:

- Breakfast: 6.30 - 11.00 am
- Dinner: 6.00 - 10.00 pm



Picture 2.2.51 Taman Wantilan Restaurant
(Anonymous, 2020)



Picture 2.2.52 Pastry Display in Taman Wantilan
(Anonymous, 2020)



Picture 2.2.53 The Kitchen Staff Preparing Food in Steamed Both Section (Anonymous, 2020)

2. Sundara

Sundara Restaurant is a Beachfront restaurant owned by Four Seasons Resort Bali at Jimbaran Bay which offers the perfect mix of five-star flair with a beach club. Its location is directly connected to the beach and the beautiful panorama of Jimbaran Bay, Sundara Restaurant creates an experience that will never be forgotten every day from lunch to late night. Sundara Restaurant offers international menu dishes with flavors that are so innovative and classic. Sundara Restaurant has 2 private dining rooms with a capacity of 14 people and all restaurants can be booked for up to 283 guests.

Operational hour :

- Lunch: 11:30 am - 3:00 pm
- Dinner: 06.00pm - 11.00 pm
- Sunday Branch: 11.00am -17.00pm
- Cocktails: 11.00am - 12.45am
- Swim Time: 09.00 am - 01.00 pm



Picture 2.2.54 Sundara Pool Area (Anonymous, 2020)



Picture 2.2.55 Sundara Dining Area (Anonymous, 2020)



Picture 2.2.56 Opened Kitchen Area in Sundara (Anonymous, 2020)

3. Jala

Jala is one of the outlets located in Four Seasons Jimbaran. Jala has a cooking class for all ages. At Jala Cooking Academy, the chefs will invite participants to shop at Jimbaran Fresh Market and then make Balinese dishes with secret local cooking techniques. Jala also has a buffet dinner with the theme of food "*Indonesian Cuisine*".

Operational Hour:

09.00am-13.00pm for Coking Academy

19.00pm - 21.00pm for Jala Dinner



Picture.2.2.57. Jala (Anonymous, 2020)

4. Alu

Alu is one of the casual cafes owned by Four Seasons Jimbaran. This poolside café serves a menu created in collaboration with *Miles Price of LIFE Clinic, Hong Kong*. Serves a selection menu of Buddhist bowls, pokes, street food and platters, and a full-day snack menu. Alu can be turned into a private event at night.

Operational hour:

11.00am-18.30pm



Picture.2.2.58. Alu in The Night
(Anonymous, 2020)

5. In- Villa Dining/ Villa Service

Villa service is an outlet for Four Seasons Jimbaran which is open 24 hours. Villa service provides a menu featuring western and Balinese cuisine. For guests at our Residence Villas, a private chef can personally prepare a casual barbecue under the stars, grilling fresh fish and preparing other local dishes or

option for a casual picnic-style lunch beside your private pool. Exclusively for guests at the three-bedroom Imperial Villa, a private chef personally prepares breakfast each morning in the fully-equipped kitchen. The Resort also can be put on a memorable dinner show on your villa lawn, such as a traditional Balinese Megibung Banquet and dance performance.

Operational hour 24 hour



Picture 2.2.59. The Food beside The Pool
(Anonymous, 2020)

c. Other Facility

1. Spa

The spa at Four Seasons Resort Bali at Jimbaran Bay offers spa services in a gazebo located adjacent to Jimbaran Beach, so guests can enjoy the beach views while getting spa treatments. In addition, guests will be pampered with luxurious body treatments. Such as milk baths and therapies using ingredients made from a combination of plant extracts, floral scents, and traditional herbs from Indonesia and Bali that are processed in a modern way that can make the body fresh again.

2. Fitness Facility

Four Seasons Resort Bali at Jimbaran Bay has a Fitness facility equipped with a floor aerobics studio, free weights gym, and cardiovascular machines with

individual TV monitors. In addition this fitness facility has Factor in Box Fit classes, beachfront Boot Camp, yoga groups and personal training programs.

3. Tennis Court

Tennis court is one of the facilities owned by Four Seasons Resort Bali at Jimbaran Bay which is a synthetic tennis court. Activities to play tennis can be done at night. In addition, private tutoring is also available which is guided directly by professional trainers. This Tennis Court is open every day from 06.00 am to 21.00pm.

4. Ganesha Gallery

Ganesha Gallery is a gallery of paintings specifically provided for guests who love art, especially paintings. The paintings shown here are the work of Balinese painters and foreign painters such as *Nico Vrielink* and *Markus Walkey*.

5. Boutique & Gallery

Boutique & Gallery is one of the outlets that sells various types of Balinese and Indonesian souvenirs. In addition to selling souvenirs, here also sells various types of cigarettes (cigarettes), cigar (cigar), and various types of famous amenities from various countries in the world.

6. Library & Lounge

Library & Lounge is provided for guests who want to read various types of books by world writers. Here also provided internet facilities, watching films, and lounges. For guests who want to check out and still have to wait for the flight departure, they can also relax while enjoying the facilities provided.

2.3. Vision, Mission, and Company Objective

a. Vision

Belief and principles are the foundation of the work we do every day on behalf of our guest.

b. Mission

How we succeed? We succeed when every decision is based on a clear understanding of and belief in what we do, and when we couple this conviction with sound financial planning. We expect to achieve a fair and reasonable profit to ensure the prosperity of the company and to offer long-term benefits to our hotel owners, our customers and our employee. And also running 3c (brand promise):

- 1) Connection : Foster connection to people and places.
- 2) Craftsmanship : Cultivate craftsmanship and mastery.
- 3) Character : Celebrate character and personality.

c. Company Objective

Who we are? We have chosen to specialize within the hospitality industry by offering only experience of exceptional quality. Our objective is to be recognized as the company that manages the finest hotels, resorts and residence clubs wherever we locate. We create properties of enduring value using superior design and finishes, and support them with deeply instilled ethic of personal service. Doing so allows Four Season to satisfy the needs and taste of our discerning customers, and to maintain our position as the world's premier luxury Hospitality Company.

2.4. Organizational Structure of Four Season Resort Jimbaran Bay

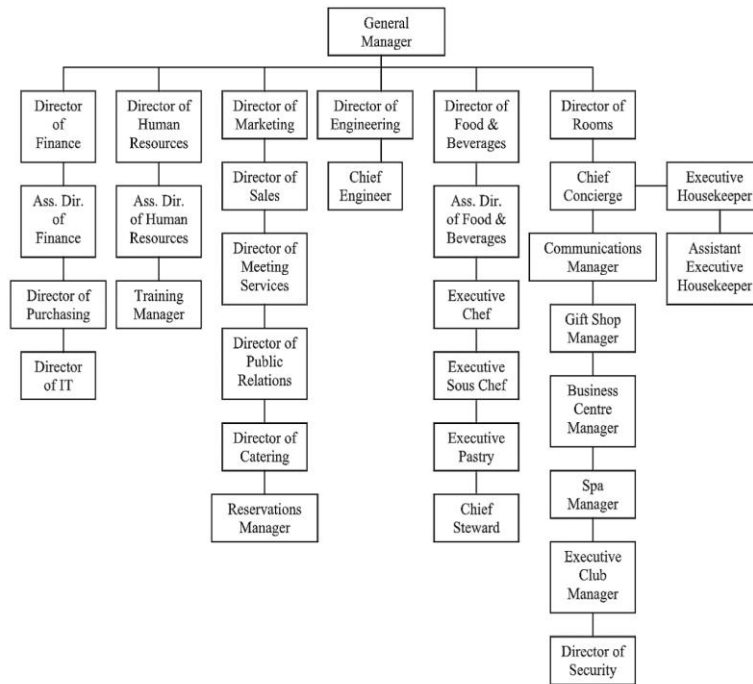


Table 2.4.1. Organization Structure of The Four Season Jimbaran Bay

2.5. Food and Beverage Production Organization Structure in Four Season Resort Jimbaran Bay

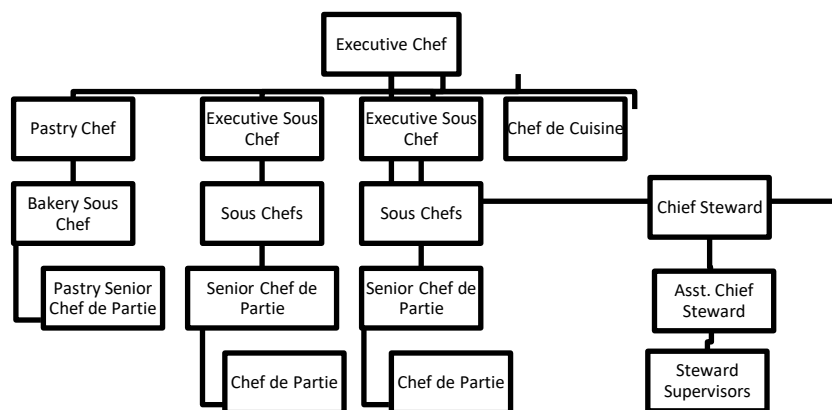


Table 2.5.2 F&B Production Organization Structure Four Seasons Resort Jimbaran Bay

2.6.Pastry Section Organization Structure Four Seasons Resort Bali at Jimbaran Bay

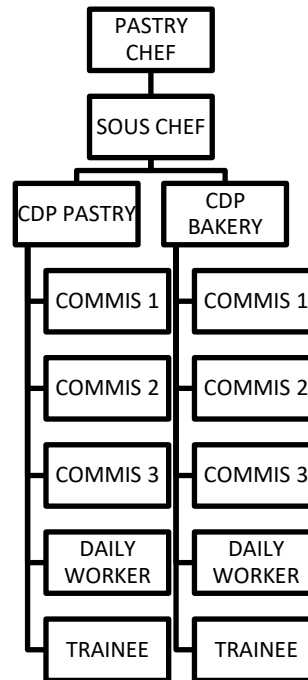


Table 2.6.3. Pastry Section Organization Structure

2.7.Main Task in Pastry Section

The pastry kitchen operational at the Four Seasons Resort Bali at Jimbaran Bay is divided into 3 shifts, the morning shift starting at 07.00am - 16.00pm, middle shift starting at 09.00am - 18.00pm and 11.00am - 20.00pm (middle shift is only for pastry staff that is duty to charge in every outlet), and the afternoon shift starting from 14.00 pm- 23.00pm for resort team and 15.00pm - 00.00am for Sundara team, specifically for staff working in the bakery, during the morning shift work starts from 04.00am - 13.00pm, and the afternoon shift starts from 13.00pm - 22.00pm.

The main tasks of the morning shift are doing *mise en place*, preparing fresh fruit, preparing and sending bread for breakfast, preparing orders from the checklist brought from each outlet, preparing amenities, checking procurement of raw materials, preparing afternoon tea and preparing dessert for buffet in the afternoon day.

The main tasks of the middle shift is to produce the sauce or dessert that runs out at each outlet and replace the pastry staff that were previously charged at each outlet.

The main tasks of the afternoon shift are to make a checklist of what ingredients are used up, prepare a dessert for dinner, produce the finished dessert material, maintain the buffets at Taman Wantilan and maintain the sation pastry when there is a banquet and Top Up dessert-dessert di display, prepare breakfast for the next day, and closing kitchen. While the main tasks of the Sundara team that is in-charge in the afternoon shift are to check the job checklist, check what ingredients must be made, prepare backups for the Sundara dinner, make amenities, one of the staff will turn to both pastries in Sundara.

For training, a rotation section in the pastry kitchen should be applied every 2 months, but due to the existence of the Covid-19 pandemic, it cannot be applied. In the first month and the two writers get a section at Sundara Pastry where Sundara Pastry provides and sells plated dessert, homemade ice cream and buffets on Sunday brunch. Sundara pastry has a theme of modern Asian dessert, where they use ingredients and spices that only come from Asia but make dessert with modern techniques that follow the development of pastry trends now. During the 2 months in Sundara section, the author works in the afternoon shift at 15.00pm-00.00am. Here the author learns to make sauces, entremets, petit gateau, garnishes, ice cream, based cakes, mousse, whipped ganache, ganache, namelaka, etc.

In the next month the authors only worked 9 days in the Resort section of the morning shift from 07.00am-13.00pm. Here the writer makes various kinds of snacks from Indonesia and Western countries. Then the writer also studied in the bakery section because at that time the resort situation was very quiet due to the existence of the Covid-19 pandemic and only a small amount of work had to be done. Then at 10.00am the author delivers orders to various outlets, at 12.00pm The Author help closing buffet breakfast at Taman Wantilan.

2.8. Hygiene and Sanitation Standard in Four Seasons Resort Jimbaran Bay

2.8.1. Personal

- Bathing and cleaning the body regularly.
- Using a kitchen uniform that has been prepared by Four Season Jimbaran Bay in accordance with the section obtained.
- Using chef jackets, black trousers, safety shoes, aprons and kitchen hats that are clean and appropriate for size.
- For men the hair must be neatly cut not to exceed the ears, for women to use a hair net and put in a hat.
- Nails must be short and clean.
- Wash your hands every 20 minutes and after each hand come in contact with raw materials.
- Use hand glove whenever you want to touch eating ready to eat.
- Use a mask if you are sick.

2.8.2. Kitchen

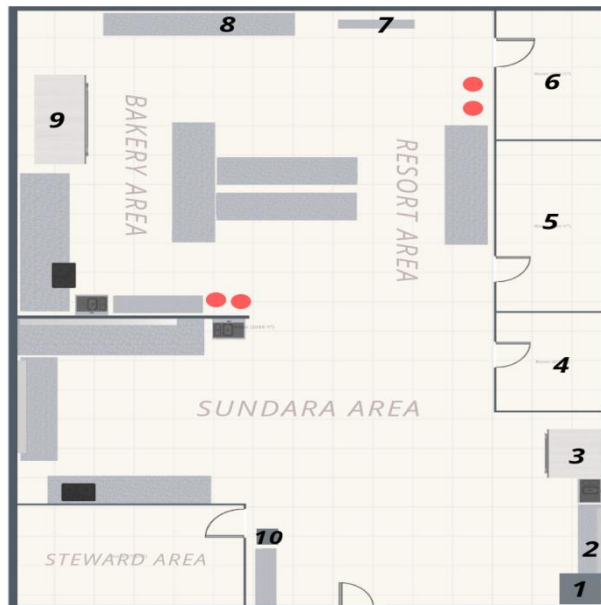
- Make sure the kitchen area is clean every time you enter and exit the kitchen
- Clean the work table, chiller, freezer according to the section.
- Keep the area and utensil clean together.
- Clean the table using sanitary fluids that are in accordance with the Four Season standards every 20 minutes and each time doing something.
- Use knives and cutting boards according to the rules. Green color for fruit and vegetables. White color for eating ready to eat.
- Washing knives, thermomixers, hand blenders and some tools that the user must clean after each use and wipe with sanitary liquid.

- Put the utensil that has been used in the dishwasher in the steward area.

2.8.3. Ingredients


- Transferring a new ingredient that has just come to its place.
- Using a *FIFO* (First In First Out) system.
- Provides the ingredient that has been opened, dry ingredient for 1 month, frozen fruit and puree for 1 month, dairy product for 3 days, fruit that has been cut for 3 days.
- Washing the fruit that will be used.
- Breaking eggs should be near the sink.
- Dispose of waste material according to organic and non-organic category.

2.9.Kitchen Map




Picture 2.9.60. Kitchen Map (Personal Document, 2020)

1. Blast freezer
2. Microwave
3. Sundara's oven
4. Walk-in freezer
5. Walk-in chiller
6. Dry store
7. Dough sheeter
8. Fruit storage
9. Baker's oven
10. Ice cream machine

 = Mixer

 = Table preparation

 = Electric stove

 = Sink