

## EXECUTIVE SUMMARY

This report is the final requirement to complete the academic program in OTTIMMO International MasterGourmet Academy Surabaya. The author must complete the internship program of 6-months in a hotel or resort. This is to implement the skills taught in Ottimmo and thus develop their skills better inside a professional environment. The author decided to partake the internship internationally because the writer is interested in challenging himself in a harder environment than what he considers his comfort zone. The author wants to hone and test his skills in places acknowledged by International tourism as well as finding better opportunities and connections through this chance.

The author was granted a chance of doing his internship in Holiday Inn Resorts Kandooma, Maldives which boasts 3 different restaurants of different purposes. Here he was given the chance to test what each restaurant offers including their own unique perks and quirks. Therefore, the thing the author learnt does was not only fixated in a spot, but managed to improve a bunch of his skills.

During his internship, the author faced a bunch of problems and some, the author was familiar with. The example is guest rush, a moment in time where there was a lot of guest but not enough employee to compensate. As such, the author compromises by better communication and faster work pace. At this moment, a lot of lessons were being taught to the author; the importance of communication and teamwork in the kitchen as well as work pace. The author is very pleased to have completed the internship because the lessons learnt in Maldives will not be the same as if he was doing his internship in Indonesia.