

# CHAPTER I

## INTRODUCTION

### 1.1 Background of Study

An internship is a period of work experience offered by an organization for a limited period of time. They are typically undertaken by students and graduates looking to gain relevant skills and experience which relates to their field of study. Internships can be as short as a week or as long as six until twelve months.

Internships are great opportunities to speak directly to people who have experience in the role you aspire to. Their knowledge of the job and working environment will give you a greater understanding of what it's all about and what you need to do to progress.

The author takes an internship at JW Marriott Hotel Surabaya. JW Marttiott Hotel Surabaya is 5 stars luxury hotel in Surabaya, they certainly have very good quality in all aspects. The author takes training in Japanese kitchen , the restaurant called Imari Japanese Restaurant.

An internship can give the author a real insight into the world of work, allowing me to build on the theory I've learned at university and helping me to gain practical skills, manage time, quality control, how to responsible with everything, we should have a plan before enter the kitchen, good personal grooming, how to work in a team, how to work efficiently, etc. Internships offer me the chance to test my skills in real life situations.

### 1.2 Internship Objective

- a. To learn how to work in the hospitality industry
- b. To train the student how to manage time and work efficiently
- c. To train the student how to work in a team
- d. To learn how to work under pressure
- e. To learn new recipe and new technique for hotel's standard
- f. To learn about responsibility in the kitchen area

### **1.3 The Benefits of Internship**

#### **1.3.1 Benefits of Internship for Student**

- a. An internship can provide a student with professional work experience in a safe and structured environment with help from experts.
- b. practice and improve skills while also learning how to work
- c. Can be a real confidence builder for a student
- d. Having successfully completed an internship makes a job candidate more attractive to employers
- e. Help a student start to build a professional network

#### **1.3.2 Benefits of Internship for Ottimmo International Mastergourmet Academy Surabaya**

- a. Introduce Ottimmo, It will be known by many people and also the hotel.
- b. Employers who have gotten great interns will more likely return to the campus to hire more students.
- c. Can be an intermediary for work relations with hospitality industry.

#### **1.3.3 Benefits of Internship for JW Marriott Hotel Surabaya**

- a. Helping companies save expenses
- b. Can be a company tool's branding for prospective employees who are looking for work
- c. Build business partnership between Ottimmo and JW Marriott Hotel Surabaya.