

# CHAPTER I

## INTRODUCTION

### 1.1 BACKGROUND OF STUDY

There's a saying "Learning or studying is regardless of ages", well I think it's true since learning is an important factor in life, we must learn something new each day of our life.

Flashback to our very first reason of studying, the first thing that strikes me about education is knowledge gain. Education gives us a knowledge of the world around us and changes it into something better. It develops in us a perspective of looking at life. It helps us build opinions and have points of view on things in life. People debate over the subject of whether education is the only thing that gives knowledge. Some say education is the process of gaining information about the surrounding world while knowledge is something very different.

Some people across the world would think that money is an important factor, but it is wrong because without education, no money. Learning is the major factor which is related to education if you learn new things, then you will educate more and more. Without the education you will not explore the new ideas it means you will not able to develop the world because without ideas there is no creativity and without creativity, there is no development. Education is the tool which provides people require knowledge, skill, technique, and information and enables them to know their rights and duties toward their family, society, and obviously nation. Education expands the vision, outlook to see the world internationally.

Education makes us capable of interpreting things, among other things. It is not just about lessons in textbooks. Not just about studying, but it's also talking about experience and practice. How well a person can interpret their knowledge into real life action.

By this internship program all Ottimmo students can do training, enter a new environment/ zone and I think it is necessary.

## **1.2 INDUSTRIAL TRAINING OBJECTIVES**

Industrial training is just same as “tasting” the world of careers and of course career is very important in order to survive in this world. Back to our purpose of having a good education, finding a good place and a good purpose of training are also important.

At first, maybe I go through the internships only because of college obligations. But as I doing the training, I realized how important it is and then I understand it provide a priceless opportunity for all the trainee. Both in the form of knowledge, fondation, insight and network expansion. All are useful as a stepping stone for the future investment, what is gained during the internship will be a foundation of career later on. Therefore, it is important for you to choose a nice hotel or restaurant as our internship place and also remember to keep it in track that it is in line with your future career plans. It's not uncommon if the hotel or restaurant hire former interns as permanent employees after they graduate from college.

By doing an internship program, the opportunity to work with professionals are also open. Including the opportunity to experience the real world of work. This opportunity will also open your mind, about what kind of career you want in the future. Let's think this internship as an test drive before deciding on the right career later.

To have a career, time management is the most simple thing that we often ignore. College life is certainly exciting. But working world stuffs are very different from college stuffs. With internship experience, we are getting used with working hours and work management. Trainee will be able to understand that every minute is valuable, there's also a deadline, do the job with passion, and at some point all of this experience will lead to a good time management skills.

Doing an internship makes us meet people from many backgrounds, including other trainee also. It's important to expand professional network because maybe in the future it helps a lot. With more interaction with professionals and getting references from them too. It might even possible to turn our Chef's into our personal mentor.

### **1.3 THE BENEFITS OF INDUSTRIAL TRAINING**

#### **1.3.1 The Benefits of Industrial Training For Trainee**

First of all, this hospitality major itself has already been an advantage for us because human resources were needed in this industry. During the internship process, since the first day trainee has gained a lot of knowledge and as time goes by the knowledge will also increase.

Someone at Shangri-La once said that if you want to be on top, you have to learn from the basics. Well in my opinion it's right because with us down there we must be able to serve and respect others first, and later when we are at the top we still remember to always respect others. Respecting other people isn't only a lesson in kitchen, but a lesson in real life. With doing this intern, really motivates trainee for always giving their best at every task that they were given.

At the end of the internship, all trainees will receive a certificate which declares that the trainee has gone through 6 months of internship, so there is an acknowledgment in the certificate we can use for work later.

#### **1.3.2 The Benefits of Industrial Training For Shangri-La Hotel**

Opening a company internship program is one of the efficient methods for recruiting new talents, and testing their ability to work and adapt in the company environment. If seemed successful, the company can offer him permanent employee status.

Later when the apprentice worker has become a permanent employee, then he will be more accustomed to the culture and rhythm of work than new employees brought in from outside. Hiring and guiding apprenticeship workers gives companies the opportunity to hone leadership. The company can form a student to be the ideal employee by guiding them. Does not require high costs for the enthusiasm of the apprentices in working optimally. Opening a company internship program can also be a method of corporate branding and socialization. If the company provides a pleasant work environment for interns, this reputation will spread among other students. Naturally, there will be a great interest in new talent towards the company.

### 1.3.3 The Benefits of Industrial Training For Ottimmo International

Establishing good cooperation / relations between the University and the company where students are apprenticed. Universities will be known better in the industrial world and they can improve the quality of their graduates through internship work experience.