

CHAPTER I

INTRODUCTION

1.1 Background

OTTIMMO, international culinary school, has unique programs consist of Culinary Arts and Gastronomic Science and Baking & Pastry Arts, to create a competent graduate in the food and beverages field, student must be trained to work in real kitchen life so that their skill can be realized in the situation world of work. Based on that consideration, Ottimmo International MasterGourmet Academy Surabaya requires their student to have an internship in hotel or restaurant which has good standard.

For the writer, internship is a step where the writer can implement all the knowledge that had been learned in the campus, also as an introduction before the writer go to the real work life. The writer will learn how to manage a kitchen, what guests need, how to handle ingredients, how to communicate and work in the team.

The writer chose Sheraton Surabaya Hotel & Towers because as a 5 stars' hotel in Surabaya city, Sheraton presents high quality foods with good taste. Sheraton also has a good atmosphere to enjoy the foods they serve. Besides, Sheraton Surabaya Hotel & Towers has a lot of section at culinary department and it is a great honor for the writer to join their great team. The team is very professional, communicative, and friendly. The writer believes this internship program will bring positive impact in the future, like building a good relation between Ottimmo International and Sheraton. The advantage for Sheraton itself, they can get some potential employees.

1.2 Objective

On the job training that carried out by the writer has some objective that can be described as follows:

1. To compare directly between theory and practice acquired in the campus with the real work so that it gets a wider insight and dedication.
2. To improve discipline and responsibility in carrying out the work.
3. To consolidate student mental in pressure and problems that exist in the world work.
4. To observe the operation and work structure hotel in food and beverage department.
5. As one of the graduation requirements.

1.3 The Benefits of Internship

1.3.1 Benefits of Internship for student

1. As a bridge for the student to go real work a life, this internship program can be very helpful to prepare the mental and knowledge of the student to fulfill the work life in the future.
2. To improve the writer's skill and for the writer to be able to devote time to the efficiency of the work.
3. To create mindset in dealing with the various problem
4. To explore the potential of student that can determine which way the potential they have.
5. To improve the communication skill with the employee and customer

1.3.2 Benefits of Internship for Akademi Kulineri dan Patiseri Ottimmo Surabaya

1. To build cooperative relationship between educational institution and hotel.
2. To evaluate the internship final report who held by student as an adjustment for a better curriculum.
3. As a measure for student to apply theory and knowledge.

1.3.3 Benefits of internship for Sheraton Surabaya Hotel & Towers

1. As selection medium to get some potential employee.
2. To build relation between Sheraton Surabaya with OTTIMMO INTERNATIONAL