

TABLE OF CONTENT

ACKNOWLEDGEMENT.....	.ii
APPROVAL.....	.iii
PLAGIARISM STATEMENT.....	.v
TABLE OF CONTENT.....	.vi
LIST OF PICTURE.....	.vii
LIST OF TABLE.....	.viii
EXECUTIVE SUMMARY.....	.ix
CHAPTER I – INTRODUCTION	
1.1. BACKGROUND OF STUDY	1
1.2. INTERNSHIP OBJECTIVES.....	1
1.3. THE BENEFITS OF THE INTERNSHIP.....	2
1.3.1. Benefits of Internship For Student.....	2
1.3.2. Benefits of Internship For Ottimmo International MasterGourmet Academy Surabaya.....	2
1.3.3. Benefits of Internship For The Apurva Kempinski Bali.....	3
CHAPTER II – GENERAL DESCRIPTION OF KEMPINSKI HOTELS	
2.1. HISTORY OF KEMPINSKI HOTELS.....	4
2.2. OVERVIEW.....	5
2.2.1. Logo.....	6
2.2.2. Location.....	6
2.2.3. Features of The Apurva Kempinski.....	7
2.3. VISION, MISSION, AND COMPANY OBJECTIVES.....	17
2.3.1. Vision.....	17
2.3.2. Mission.....	18
2.3.3. Company Objectives.....	18
2.4. ORGANIZATIONAL STRUCTURE AND MAIN TASKS.....	19
2.5. HYGIENE AND SANITATION STANDARD IN THE APURVA KEMPINSKI.....	21
2.6. KITCHEN OUTLETS.....	23
CHAPTER III – INTERNSHIP ACTIVITIES	
3.1. PLACE OF ASSIGNMENT.....	24
3.2. JOB DESCRIPTION AND ACTIVITIES PERFORMED.....	24
3.2.1. Job Description.....	24
3.2.2. Activities Performed.....	26
3.3. PROBLEM FACED AND THE SOLUTION.....	30
CHAPTER IV – CONCLUSION AND SUGGESTION	
4.1. CONCLUSION.....	32
4.2. SUGGESTION.....	32
4.2.1. For students.....	32
4.2.2. For The Apurva Kempinski Bali.....	33
4.2.3. For Ottimmo International MasterGourmet Academy.....	33
REFERENCES.....	34
APPENDIX.....	35

LIST OF PICTURE

Picture 1. The Apurva Kempinski Bali.....	5
Picture 2. Kempinski Hotels Logo.....	6
Picture 3. The Apurva Kempinski Bali Logo.....	6
Picture 4. The Apurva Kempinski Bali Location.....	6
Picture 5. Grand Deluxe Ocean Court Room.....	7
Picture 6. Grand Deluxe Lagoon Room.....	7
Picture 7. Cliff Private Pool Junior Suite.....	8
Picture 8. Ocean Private Pool Ocean Junior Suite.....	8
Picture 9. Ocean Front Private Pool Junior Suite.....	9
Picture 10. The Apurva Prestige Suite.....	9
Picture 11. The Apurva Prestige Ocean Suite.....	9
Picture 12. Ocean Front Prestige Suite.....	10
Picture 13. Singhasari Villa.....	10
Picture 14. Sriwijaya Villa.....	11
Picture 15. Majapahit Villa.....	11
Picture 16. Nusantara Villa.....	12
Picture 17. Lady in Red.....	12
Picture 18. Apurva Chapel.....	12
Picture 19. Gym at The Apurva Kempinski Bali.....	13
Picture 20. The Apurva Spa.....	13
Picture 21. Asha Boutique & Gallery.....	13
Picture 22. Pala Restaurant.....	14
Picture 23. Brunchcation at The Apurva Kempinski.....	14
Picture 24. Koral Restaurant.....	15
Picture 25. Izakaya by OKU.....	15
Picture 26. Dishes served at Selasar Deli.....	16
Picture 27. Reef Beach Club.....	16
Picture 28. Kubu Pool Bar.....	17
Picture 29. Indonesian Station.....	27
Picture 30. Western Mains Table.....	27
Picture 31. Sambal Station.....	27
Picture 32. Salad Station.....	28
Picture 33. Cleaned cooling drawer	28
Picture 34. Chiller shelves after closing.....	29
Picture 35. Sunny Side Up.....	29
Picture 36. Omelet.....	30
Picture 37. Egg Benedict.....	30
Picture 38. Poached Egg.....	30
Picture 39. Food transfer form.....	35
Picture 40. Breakfast Team Schedule.....	35
Picture 41. Breakfast Team Member.....	35

LIST OF TABLE

Table 1. Organizational Structure of Indonesian Section in Pala Restaurant.....	19
Table 2. Color Coded Cutting Board Guide.....	21
Table 3. The Author's Job Description.....	24