ACKNOWLEDGEMENT

Praise and thanks my Holy God, Jesus Christ, for His blessing and guidance that helped me completed this report. This report is prepared based on industrial training result conducted by the Author for 2 months in The Apurva Kempinski Bali. This report is prepared as one of the requirements to complete the Diploma III of Culinary Arts program.

In the process of the completion of this report, the Author had received much guidance and support from many parties. To that end, the Author expresses their sincere gratitude to:

- 1. Mr. Zaldy Iskandar as the Director of Ottimmo International MasterGourmet Academy Surabaya.
- 2. Mrs. Irra Chrisyanti Dewi as the Head of the Culinary Arts Study Program.
- 3. Mr. Kresna Bayu Pranata as Advisor who has guided and provide suggestion during the completion of this report.
- 4. Mr. Caspar Wesener as the General Manager of The Apurva Kempinski Bali.
- 5. Mr. Harrison Yabes Tompodung as the Director of People Training & Quality Management of The Apurva Kempinski Bali.
- 6. Entire staff, casual, and trainees of The Apurva Kempinski Bali.
- 7. My parents who have encouraged and supported me all the way.
- 8. My dearest friends who have given me support until the completion of this program.

Finally, the Author hope that this report can be useful for us all.

Kupang, June 18th, 2020

Celine Elimtali