

CHAPTER I

INTRODUCTION

1.1 Background of Study

An internship is a program conducted by the company as the purpose of introducing a working environment for the fresh graduate. Internship program requires the student to actively learn and indulge themselves on working activity. The program introduces company policy, working policy, and employment policy unbeknownst to the fresh graduate.

An internship program is a stage where a massive amount of information is traded. The fresh graduate could implement the usable skill learned in the academy and in the meantime also learn more skill provided by the company. The skill learned at the academy will be proven usable at this stage while the new skill may not be learned at the academy.

The internship program gives a real insight into the working environment and so its demand. The program helps the fresh graduate to perform better on the *Curriculum Vitae* or CV. The introduction to the working environment also opens a plausible way for the intern to pursue a flexible career path. The number of networks gained is useful for the fresh graduate in creating the career path later on.

The internship program offered by Holiday Inn Kandooma, Maldives has attracted fresh graduates to start the training. The resorts itself is located on the south of the Maldives's Capital, Male. Holiday Inn offered a flexible training program where the intern could train in all of the resort's services. The duration of the internship program offered by Holiday Inn is between 6 months to 12 months and it could be flexible depend on the trainee demand.

In the report, the internship program will mostly be done in the kitchen department and the rest in the purchasing department. In Kandooma, Holiday Inn has 3 main restaurants Bokkura Café Club, Kandooma Kitchen, and The Kitchen.

In purchasing department, there is two-section, storage section and purchasing section.

The duration of the internship program is 6 months. Four months will be spent on the kitchen department and 2 months is spent on the purchasing department. In the kitchen department, the internship will be done in Kandooma kitchen (hot kitchen and cold kitchen) and The Kitchen (fine dining restaurant). The main skill is acquired in the kitchen department are food handling, hygiene, menu constructing, plating, and preparing an event. Additional experiences gained from the kitchen department are serving guest, teamwork building, and socializing with staff. While in the purchasing department the skill learned is purchasing procedure, receiving procedure, and storing procedure (canned food, dry food, flour, rice, legumes, and bottled food).

1.2 Internship Objective

Here lies some objective of the program for the intern.

- To improve teamwork skill of the intern.
- To improve the skill of working while under pressure.
- To improve food handling skill.
- To improve food and beverage managing skill.
- To understand about the job description and the department structure and responsibility.
- To improve creativity and time management.

1.3 The Benefits of Internship

1.3.1 The benefits of the program for the intern.

- Procure the working skill in the kitchen important to sustain the career path.
- Could work and perform as a team

- Acknowledge the job requirement and the job description of working in the kitchen.
- Procure a valuable working experience.
- Fulfilling the terms and conditions for student to graduate.

1.3.2 The benefits of internship for Ottimmo International Mastergourmet Academy

- As a medium to build a business partnership between Ottimmo International Mastergourmet Academy and Holiday Inn Kandooma.
- Evaluation of internship final report written by the intern to adjust for a better curriculum.
- As a measurement tools of implemented training in institute and professional working requirement.
- As a publication of Ottimmo International Mastergourmet Academy to the international brand and company.

1.3.3. The Benefits of internship for Holiday Inn Kandooma Resort.

- As a medium to build a business partnership between Holiday Inn Kandooma and Ottimmo International Mastergourmet Academy.
- Have a connection with trainee that can be recruited as a staff in the future.
- As a medium to get a high potential employee.