

CHAPTER I

INTRODUCTION

1.1 Background of study

Indonesia has a very interesting tourist attraction and is very interesting for anyone who has visited. The potential for natural wealth and cultural diversity stretches from Sabang to Merauke. This is a great opportunity for Indonesia to further develop in the world of tourism and become a source of income. Two important factors in tourism are hotels and culinary. The tourists are looking for a place to stay in the places visited and also looking for culinary from the destinations they visit. To keep up with the ever-changing market variations, innovative and creative ideas are needed to develop every day.

To complete the studies, internship at the Grand Mozza Hotel as an intern in the pastry kitchen and hot kitchen in order to be able to able make according to standard hotel. An Internship is a trained and supervised experience in a professional setting in which the student is learning and gaining essential experience and expertise. Internship is meant for introducing candidates either full-time or part-time to areal world experience related to their carrier goals and interests. In accordance with the structure of the OTTIMMO INTERNATIONAL study program, students are required to carry out 6 months of industrial practice for partial fulfilment of the semester study program at OTTIMMO.

Why the author chose Grand Mozza Hotel, because this hotel is close to the author's house and more comfortable because it is close to family. The advantages of Grand Mozza Hotel, have very complete facilities such as swimming pool, SPA, gym room, meeting room, lounge and others.

What things are you hoping to learn?

- a. Establish deeper communication in the kitchen and guests.
- b. Want to know more and learn about the world of the kitchen.
- c. Want to have more experience.

1.2 Industrial training objectivities

- 1) Expand your network with people you work with in the work environment, as well as gain new knowledge, skills, and meet new people.
- 2) Opportunities to get new jobs, and things that must be considered are good quality work and efficient work productivity.
- 3) Improving skills and adding insight into existing theories.
- 4) Get knowledge, guidance, and work discipline from the best leaders.

1.3 The benefits of industrial training

1.3.1 Benefits of Internships for Students

- a. The internship help the student to adjust to work environment.
- b. The student learn to adapt and improve communication outside your comfort zone
- c. Internship are useful for developing soft skill and interpersonal skill such as self confidence, team work, time management, and creativity
- d. Internship give students insight into industry they are entering for the further career choices.
- e. Internship expand connections with people around you that will be useful in the future.

1.3.2 Benefits of Grand Mozza Hotel

- a. The company receives labor assistance from universities

- b. Recruitment and training cost can be reduced by employing interns
- c. Develop the ability of leaders in hotels to provide guidance and role models for employees.

1.3.3 Benefits of Otimmo International Master Gourmet

- a. Enhance potential to recruit students for the next internship cycle.
- b. Evaluating the final report made by students in the context of developing the lecture curriculum in the future.
- c. Prepare graduates who are ready to work.