

# **CHAPTER I**

## **INTRODUCTION**

### **1.1 Background of The Study**

During my six months of internship, the writer got the opportunity to work in the pastry kitchen of JW Marriott Hotel Surabaya. There the writer got to learn various new knowledge, ranging from learning new recipes, making hampers, to interacting and assisting with guests.

JW Marriott is located in strategic place in Surabaya. The writers take 6 months training at pastry kitchen. At JW MARRIOTT the writers learn so many things from how to make a cake, how to prepare breakfast condiments at hotel, how to work quickly and efficiently, how to welcoming and serving guest well, hygiene and sanitation based with hotel standard.

JW Marriott is a great hotel with a 5 stars in Surabaya. Many celebrities, president, and important people's that stay in JW Marriott. Beside that JW Marriott have a bakery shop (SBCO) that popular in Surabaya with a great taste of the patisseries. That's why the writer choose to intern in JW Marriott Surabaya.

## **1.2 Internship Objective**

1. To train student how to work in teams.
2. To learn new recipe , techniques and standard in real kitchen
3. To learn how to work efficiently
4. To improve work experience and get trained
5. To know the job desc and work structure of hotel in kitchen department
6. To educate student outside of academy premise
7. To implement theory and practical knowledge learnt from Ottimmo International MasterGourmet Academy

## **1.3 The Benefits of Internship**

### **1.3.1 The benefits for student**

1. As a practice media for students to be able to accept conditions real work
2. As one of requirements for graduation
3. The writer becomes trained, has a new innovation about the world ofpastry, where the innovation will become a very valuable gold in the future.
4. Developing student's culinary, leadership and teamwork skill.
5. Make students more responsible, hard working, tough and disciplined

### **1.3.2 The Benefits for Ottimmo International Mastergourmet Academy Surabaya**

1. Build a good business partnership between the institute and the hotel.
2. As a guideline for junior to choose the place for internship.
3. Campus can measure the level of student's abilities in accepting, applying, and developing theories obtained at educational institutions.
4. Having a representative (the student) to apply and implement skills learnt from Ottimmo International MasterGourmet Academy

### **1.3.3 The Benefits for JW MARRIOTT HOTEL SURABAYA**

1. As a medium to build business partnership between Ottimmo and JW Marriott Hotel Surabaya.
2. Hotels can get additional operational staff so that all work will be quickly completed and can establish good cooperation with the campus, so they can easily get help when needed.
3. Have a connection with trainee that can be recruited in the future as casual and staffs