

INTERNSHIP REPORT
JW MARRIOTT HOTEL SURABAYA



By
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STUDY PROGRAM OF CULINARY ART
OTTIMMO INTERNATIONAL
MASTERGOURMET ACADEMY SURABAYA
2022

APPROVAL 1

Title : Internship Report
Company Name : JW MARRIOTT HOTEL SURABAYA
Company Address : JL Embong Malang No.85-89, Kedungdoro,
Kec. Tegalsari, Kota SBY, Jawa Timur 60261
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Which is carried out by Students of Culinary Arts OTTIMMO International
Master Gourmet Academy Surabaya

Name : Felix Tirta Haryanto
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Has been Tested and declared successful .
Approved by,

Advisor

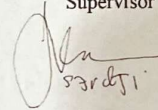


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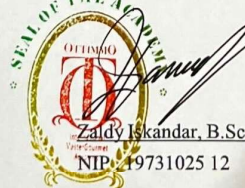


1/11/2022

Sardji

Acknowledged by

Director of OTTIMMO Internasional Master Gourmet Academy



APPROVAL 2

PASTRY KITCHEN AT JW MARRIOTT HOTEL SURABAYA

Arranged By:
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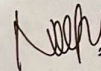
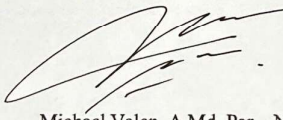
Industrial Training Conducted From 21st March 2022 Until 21st September 2022
at JW Marriott Hotel Surabaya Hotel Surabaya

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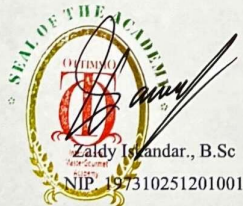
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- My dearest friends and fellow classmates, who have supported and encouragedme.

PLAGIARISM STATEMENT

I certify that this assignment / report is my own work , based on my personal study and/ or research and that I have acknowledged all material and sources used in this preparation, whether they be books, articles, reports, lecture notes, and any other kind of document electronic or personal communication. I also certify that this assignment report has not previously been submitted for assessment in any other unit , except where specific permission has been granted from all unit coordinators involved , or at any other time in this unit, and that I have not copied in part or whole or otherwise plagiarised the work of students and persons. On this statement, I am ready to bear the risk / any sanctions imposed to me in accordance with applicable regulations, if in the future there is a breach of scientific ethics , or you have a claim against the authenticity of my work.

Surabaya, 14th October 2022



Felix Tirta Haryanto

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EXECUTIVE SUMMARY

This internship report is based on the six months long internship program that the author had successfully completed in JW Marriott Surabaya under the Pastry Kitchen division from 21st March 2022 to 21st September 2022 as a requirement to complete the Culinary Arts, Baking and Pastry Advanced Diploma Program at Ottimmo International MasterGourmet Academy.

JW Marriott Surabaya is one of 5 star hotel in Surabaya. Every day there are always guests who come to stay or go to the restaurant in the hotel. JW Marriott Hotel Surabaya is one of the hotel industries that use hospitality to attract its guests. Not only does JW Marriott Hotel Surabaya use hospitality to attract its guests, it also included in Marriott Inc. which already has many branches and trademarks in many countries.

Therefore, it is why JW Marriott Hotel Surabaya also has a great integrity and high standard as an international five stars hotel.

Keywords : *JW Marriott, hospitality, great integrity and high standard.*