

CHAPTER I

INTRODUCTION

1.1 Background of study

An internship is an organized form of information dissemination. This process provides participants with the opportunity to learn directly from experienced instructors and hone their skills in a real-world work environment. Thus, internships not only serve as a bridge between education and the workplace, but also as a means of preparing young people to better face the challenges of their chosen industry. Internships provide students with greater confidence and critical thinking skills. This internship can provide students with additional experience in the professional industry. During the internship, students will be working in the pastry industry.

The reason I chose the Grand Mirama Hotel Surabaya so that I can increase my knowledge and increase my cooperation with the team.

1.2 Industrial Training objectif

- With a 6-month internship, students can increase their self-confidence.
- With this internship, the campus's good name can be expanded and more people will know it.
- With internships, students can learn and gain experience working in a professional field in the future.

1.3 The Benefits of intership

1.3.1 For Students

- Got increase self-confidence.
- Got experience working in a pastry hotel kitchen.

- Adding relations in various fields such as main kitchen, restaurants and others.

1.3.2 For Ottimmo

- Help promote the campus so that more people know about it.
- Expanding the network between campus and hotel.
- Expand the campus' good name.

1.3.3 For Grand Mirama Hotel

- Training discipline and responsibility for trainee.
- Get lots of ideas from trainee.
- Can expand the good name and image for both hotels and academics.