

## **CHAPTER IV**

### **CONCLUSION**

#### **4.1 Conclusion**

During his six-month internship program at the Park Hyatt Hotel Jakarta, the author gained a lot of valuable experience, both from the technical and non-technical sides. The author not only learns about operational skills in the kitchen of a five-star hotel, but also understands the importance of discipline, teamwork, and professionalism in the hospitality industry.

Through the guidance of professional chefs and experienced hotel staff, the author is able to improve his skills in terms of food preparation, hygiene and sanitation, plating, and time management. The author also gained insight into the international service standards applied by hotels of the Park Hyatt class, which is very useful for the development of the Author's future career.

In addition to technical skills, this internship also helps writers build positive work attitudes, such as perseverance, responsibility, and adaptability in a dynamic work environment. This experience strengthened the author's confidence to continue to develop himself in the culinary industry and became a very meaningful provision in realizing the author's dream to build his own business in the food sector.

Thus, the internship at Hotel Park Hyatt Jakarta has made a very significant contribution to the author's learning as a culinary student, as well as being an important first step in the author's professional journey in the hospitality industry.

#### **4.2 Problem and Solution**

##### **1. Adaptation to the work environment**

At the beginning of the work, the author had great difficulty in adapting to the work environment. The writer has difficulty adapting due to several things, namely, because this has just been experienced by the writer, then difficulty in following the work rhythm with the staff,

then the work pressure is quite heavy for the writer. That way during the internship the writer can adapt for 3 weeks by solving the problems one by one. For 3 months the writer overcame by getting used to and following the work rhythm of the staff. Ask people if they don't know and ask for help to be taught when they can't.

## 2. Differences in how they work

During the first month of doing the internship, the writer had difficulties in the way or style of working in the kitchen, due to the difference in how to work or how to teach the staff to the writer. In the end, the writer can understand and understand how the staff works. Where the writer must know how each staff works and do according to the teachings with the in-charge staff.

## **4.3 Suggestion**

### **4.3.1 For Students**

1. More learning and asking questions for six months
2. Doing it all with all your heart
3. Listen to instructions better
4. More enthusiasm at work and less complaining

### **4.3.2 Share Park Hyatt Jakarta**

1. Improve mentoring to interns
2. Provide a handbook to interns

### **4.3.3 Share Ottimmo International Master Gourmet Academy**

1. Increase good communication with Park Hyatt Jakarta