

CHAPTER IV

CONCLUSION

4.1 Conclusion

Through this internship program, the author gained many experiences and developed abilities in the industrial kitchen environment. The author learned skill about workflow in the kitchen hotel, understanding on how to garnish dishes, and engaging with guest in the dining area. The internship program is essential to the author because of the chance to acquire knowledge and settle to the culinary industry. Through the 6 months internship, the author was given the responsibility to manage pastry kitchen. The author has gain the skills to perform task in difficult circumstances in a short amount of time and a team, while also increase efficiency in time management. The internship also made the author to resolve any culinary issues such as mis-order item or miscommunications between outlet. Because of the highly organized and structure work culture at Taj Exotica Resorts & Spa, the author is trained to become an individual that have the right principles and following guidelines. Every staff on the resorts is very supportive and consistently guide the author with all matters. Chef in the pastry kitchen is always caring and making sure the author receives the training during the internship.

The author would recommend Taj Exotica Resorts & Spa for an ideal location to do internship. The author wants to express much gratitude towards the chefs and staffs especially at the pastry kitchen for their great cooperation and their insight of the culinary experiences. The author believes that internship program will give advantage for future careers and enable the acquired experience in the culinary enterprises. Despite the short duration, the author experiences a sense of familiarity during internship

4.2 Problems and Solutions

During morning shift, only two people (not include sous chef or head chef) is available. There are times that many function happen back-to-back. With so many functions happen, the author and other chef is usually overwhelm and this is not included the daily task that need to do. This usually got much more setback if the author need to go to Palm Kitchen to do pass around until 11 AM. This make the people in morning shift to clock out minimum at 7 PM or 8 PM.

A suggestion from author is that do not put author on pass around duty as that could make more important task get push back or add one more person to morning shift on the day that there are many back-to-back function for many days.

4.3 Suggestion

4.3.1 For Students

1. Remain professional and calm when getting scolded
2. Always be disciplined even if there are any seniors that do not work according to standards
3. Be responsible for the given work or task
4. Do not hesitate to ask question or doubt to seniors
5. Be prepare mentally and physically before starting internship
6. Make sure to be capable and handle high-stress situation

4.3.2 For Ottimmo International

1. If can, try to maintain communication with Taj Exotica Resorts & Spa, The Palm, Dubai as it will be advantageous for future students
2. Carefully improve regulations and locations for students to do their internship

4.3.2 For Taj Exotica Resort and Spa, The Palm, Dubai

1. Make sure maintenance and enhancement of the management system for trainees and staff is improve and be better than before