CHAPTER IV CONCLUSION

1.1 Conclusion

During six months of internship at Kanvaz Patisserie by Vincent Nigita, the author realized that working in professional kitchen was not easy. It needs the ability to learn about new environments and how to work with other people that have diverse backgrounds. Facing work pressure, learning new recipes, and understanding the new technique of making products with team is a challenging experience but also exciting for the author. The author learned a lot in making chocolate products, how to run professional's kitchen, from hygiene standards, time management and teamwork. This internship also made the author appreciate the surrounding environment and people more, especially with the diversity of local Balinese culture.

For the author, the opportunity to do an internship at Kanvaz Patisserie by Vincent Nigita is an honor and unforgettable experience. Through this experience, the author believes that the internship at Kanvaz Patisserie has provided valuable knowledge to become a better person, to be professional, and ready to face the world challenges.

4.2 Problem and Solution

Problems and conflicts are common things found in the kitchen. The problems that the author encounters are listed in the following points:

1. The author accidentally overheated chocolate, resulting in grainy texture. In this situation, the author directly tells the senior and discussed to find a solution. From the discussion the author learned that grainy chocolate can still be saved by straining it to separate the grainy part. Besides fixing the texture, this process also helps to minimize food waste.

2. The author used the wrong flavor combination for chocolate bonbon, so the author scooped out the wrong filling and wiped clean the inner part of the bonbon shells and fills them with the right filling.

4.3 Suggestion

4.3.1 For Student

- 1. Learn to work clean and neatly.
- 2. Pay extra attention when making products.
- 3. Learn how to respect people with various backgrounds and personalities.
- 4. Ask as many questions as needed.
- 5. Be honest without any bad intentions.

4.3.2 For Kanvaz Patisserie by Vincent Nigita

- 1. Improve maintenance quality.
- 2. Improve communication for office team.