

CHAPTER IV

CONCLUSION

4.1 Conclusion

During my internship opportunity for 6 months. I have learned so many things, from how importance of maintaining proper hygiene and sanitation standards in a professional kitchen. Clean is not only a basic requirement in food industry, but its also a reflection of how discipline, professional, and care to customer and to food itself.

In 6 months internship, Author already observed how the staff played their role in doing the job desk, upholding hygiene, proper handling tools and ingredients, routine cleaning of equipment and workstations. Also learned how systems like FIFO (First in, First Out), temperature control, labeling, and food safety issues.

Corica Pastries teams have been incredibly supportive and willing to teach various skills, and they have been very friendly. Author was grateful for the opportunity to join the Corica Pastries and be part of the kitchen team for 6 months.

4.2 Problem and Solution

1. Incident of forgot to add icing sugar to the cheese frosting

Icing sugar should have been added before the gelatine and whip cream, but at that time Author forgot to add it which make the mixture clumping, so the cheese frosting need to be bain marie to make it soft again.

2. Have an argument with one of the staff

During a Iftar event, one of the staffs' members from Pie asked Author to retrieve chicken broth from the hot kitchen, despite knowing that it was uncomfortable to going there. Feeling hesitant Author asked a friend for accompany, then the struddle staff overheard and kindly offered to assist in getting the broth. Unfortunately, the pie staff did not respond well to this and got angry. To avoid further tension and give

both a space. Author decided to take a day to avoid the pie staff, then speak to him personally, explain the situation, and offer a sincere apology.

4.3 Suggestion

4.3.1 For Student

- Learning to communicate more effectively
- Ask more
- Increase curiosity
- Be brave to reject something inappropriate

4.3.2 For Corica Pastries

- Pay more attention to intern student
- Allowing the intern to learning more
- Reduce drama that disrupts the intern

4.3.3 For Ottimmo International

- Increase cooperation with hotels and restaurants in various countries