

CHAPTER IV

CONCLUSION

4.1 Conclusion

During the internship at Bowery Restaurant, the author gained lot of valuable new experiences and insights, both in professional and personal point of view. Through this internship, the author learn how to manage kitchen operation, food preparation, time management and hygiene standard. The author also learn that during the internship, a good communication with the team is really important. In the six month in Bowery starter and pastry chef the author learn making quick decision in the kitchen problem.

The internship experience at Bowery Restaurant has bought many positive changes to the author, both in academic and the author growth. During the internship the author gain new knowledge, and valuable experience that will be useful in the future. The author is very grateful is very grateful to the entire team at Bowery Restaurant for the guidance, support, and opportunities that is given during internship period. The author truly hopes that this good relationship between Bowery Restaurant and future intern can continue grow even stronger.

4.2 Problem and Solution

1. Work hour and scheduling issues

In the Bowery the work hour it is not in accordance with the contract. It can cause the employee burnout and exhaustion.

Solution:

Giving a clear and fair schedule, and respect the contracts term to help prevent the employee from burnout and exhaustion.

2. Labor shortage

Because there are so many customers that the number is insufficient.

Solution:

Increase workforce

3. High work pressure

Due to high work pressure, many employees come and go.

Solution:

Increase employees wages to make employees stay longer.

4. The kitchen is not spacious enough

With a large number of employees and equipment, the kitchen feels narrow.

Solution:

Expanding the kitchen

4.3 Suggestion

4.3.1 For student

- Be humble
- Do not be afraid for asking question
- Learn to communicate more effectively
- Never give up and help each other

4.3.2 For Bowery

- Hire more staff to help with the workload
- expand the kitchen so there is more space to work
- increase employees wage to keep them happy and motivated

4.3.3 For Ottimmo International Master Gourmet Academy

- Maintaining good relationship with Bowery Restaurant Semarang
- Ask for feedback regularly from student and industry partner to make the internship program better.