

CHAPTER IV

CONCLUSION

1.1 Conclusion

Six Months Internship that has been done in Sofitel Krabi Phokeethra give a lot experiences. Beside gained soft and hard skill, this internship helps to adapt easily with the real work situation specially in busy hours. Working in multicultural environment, helps to increase teamwork skills and the ability to be cultural correct in a lot of situations.

Increasing the depth and wide skill range of Thai food during the first month and continued by new experiences and skills of baking during Pastry and Bakery Internship is one of the main benefits from the rotation of department that happened. Lesson gained not just from working hour but also from off days, being able to know authentic Thai flavour and see in person how Thai people cooks are also precious experiences.

4.2 Problem and solution

Small problems occurred and solved during these Internship. One of the main problems is adaptivity to cultural and new workplace. Being placed in new section or department with the new people is the new and unfamiliar challenge. Gratefully this problem can be solved by time and mental motivation from a lot of great staff and people around the working environment.

In the real case, the problem that happened during the first week of working and the first week of moving into baking and Pastry department. Matching the working pace specially on service time is the main challenge that can not be tolerated to not messing the flow of the kitchen. Fortunately, the supportive staff helped during the adaptivity of the new kitchen environment.

4.3 Suggestion

Based on the 6 months internship experiences, Ability and attitude eligibility check of each person is very important. Not just eagerness to learn, each person must be ready especially due to university credibility and reputation reason. Every person that wants to go on board is suggested that prepare the mentality and basic survival skill to live alone due to the distance and one way visa that applied.

Overall Sofitel Krabi Phokeethra is the great place to do Internship for someone who wants to go on board, start from very friendly and helpful staff and great accommodation that provided. One missing point that occurred is the HR respond time that often very slow and hard to reach out.