

CHAPTER I

INTRODUCTION

1.1 Background

Tourism is an important sector in national development. The role of tourism in Indonesia is very beneficial, because development in the tourism sector and the utilization of potential tourism sources are economic activities that can be relied upon to increase state revenues, expand employment opportunities and business opportunities for local communities, encourage regional development and introduce nature, cultural and national values. . The Indonesian nation is a nation that has thousands of islands with abundant wealth and cultural diversity.

One of the potentials that the Indonesian nation has is tourism, where Indonesia is highly regarded in international tourism. One of the provinces in Indonesia that has great tourism potential is Bali. Bali has a wealth of nature, arts, culture and customs which to this day tourism is still a mainstay for the province of Bali. It can be seen from the large number of local and foreign tourists who visit Bali, both to spend their holidays and for business purposes. Bali is always offered and becomes a reference for other regions to develop tourism. The beauty of the natural panorama of the Island of the Gods and the diversity of customs is an attraction for tourists to make Bali a tourist destination.

This internship report is a requirement for completing Ottimmo International education and this can only be done if the author has completed the internship program. The internship program is a place for students to learn new knowledge, gain network and to gain professional experience in real life kitchens with professional chefs and associates.

The author supervises Clay Craft Restaurant, one of the restaurants in Renaissance Bali Uluwatu. Working hours at Clay Craft (breakfast) are 9-12

hours per day and 5 working days and 2 days off. works from 05:00 to around 15:00-17:30 . While interning at Clay Craft. The author has successfully worked

as a handler in the western food section or sometimes in the Asian food section and in the cold section. The internship program at Clay Craft allows writers to develop skills, knowledge, maintain teamwork, learn how to be professional and also learn how to handle people at breakfast. The author also maintains a good network with chefs and partners.

Through this internship, the author can improve his skills and knowledge and be able to apply what he has learned while studying at Ottimmo. Writers can also take on responsibilities while working and gain new skills in the kitchen. The author also learned new recipes and made many new friends during his internship at Renaissance.

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Renaissance is one of the 5 star hotels in Indonesia which is affiliated with the Marriott group, and Renaissance Bali Uluwatu Resort and Spa has a concept, namely a life style where everyone in the hotel, both guests and employees, can express themselves in their appearance. That is the reason the author chose Renaissance as an internship for 6 months. The author has no experience working in the hospitality sector, therefore the author wants to improve his skills and knowledge at Renaissance. This report was written when the author was undertaking an internship at Renaissance Bali Uluwatu on December 18 2023 – June 17 2024. The author decided to complete an internship at Renaissance to broaden the author's knowledge in the industrial sector in order to improve quality and quality so that human resources are reliable and professional .

1.2 Industrial Training Objectif

1. Increasing the talent needed for current and future industries
2. Increase self-confidence at work
3. To develop a sense of responsibility and discipline as a chef
4. Building relationships with chefs to pursue a future career

1.3 The Benefits of Internship

1.3.1 For Students

1. Get a new experience to work under the leadership of a professionalchef like how to manage a kitchen
2. Improve skills and knowledge in the culinary world
3. Develop a good network, get to know people from various backgrounds
4. Adjusting to the work environment.

1.3.2 For Ottimmo International

1. Get information about developing trends and situations in the tourism industry
2. Introduce ottimmo to many people out there
3. to improve and establish cooperation with the tourism industry, especially star hotels

1.3.3 For Uluwatu Renaissance

1. Get a human resource for free
2. Selection of potential trainee to be future casual or employees
3. Get workers in terms of human resources who can help complete work more effectively and quickly
4. Get promotions for reliable new trainee