

CHAPTER I

INTRODUCTION

1.1 Background of The Study

Indonesia is a country that has a variety of natural and cultural beauty. The natural beauty of Indonesia is an attraction that can attract domestic and foreign tourists. As an archipelagic country, Indonesia has stunning panoramas of beaches, seas, mountains, waterfalls, forests and other natural attractions. Among the various islands, Indonesia has one island that is often visited by tourists, namely Bali Island. Bali is heaven on earth, therefore Bali is the most frequently visited tourist attraction in Indonesia, therefore the development of tourism in Bali is growing very rapidly so it requires a lot of labor.

Renaissance is a 5 star hotel in Indonesia which is affiliated with the Marriott group, that is the reason the author chose Renaissance as a place to intern for 6 months. The author has no experience working in hospitality therefore the author wants to improve his skills and knowledge at Renaissance. This report was written during an internship competition at Renaissance Bali Uluwatu from 18 December 2023 - 17 June 2024. The author decided to complete an internship at Renaissance to broaden the author's knowledge in the industrial field to improve quality and quality in order to become reliable and professional human resources. During the traineeship at Renaissance, the author had the opportunity to study in 3 sections, namely banquets (cold kitchen) for 1 month, breakfast (cold kitchen) for 2 months and also restaurants (cold kitchen) for 3 months. Where at the banquet the author runs an event at the hotel. At breakfast the author prepares a buffet breakfast for

every guest staying at the hotel, while at the restaurant the author serves the menu ordered by the customer.

Through this internship, the author can improve her skills and knowledge and be able to apply what he has learned while studying at Ottimmo. Writers can also take responsibility while working and gain new skills in the kitchen. the author also learned new recipes and made many new friends during his internship at Renaissance

1.2 Industrial Training Objectives

1. Increasing the talent needed for current and future industries
2. Increase self-confidence at work
3. To develop a sense of responsibility and discipline as a chef
4. Building relationships with chefs to pursue a future career

1.3 The Benefits of Internship

1.3.1 For Students

- Gain work experience in a real work environment
- Expand connections with people who are experts in their field so that it is useful for the future
- Increase cooperation as a team when working
- Gain new experience working under a professional chef
- Improve skills, knowledge, discipline and sense of responsibility in

1.3.2 For Ottimmo International

- Get information about developing trends and situations in the tourism industry
- introduce ottimmo to many people out there
- to improve and establish cooperation with the tourism industry,

especially star hotels

1.3.3 For Uluwatu Renaissance

- Establish relationships on campus
- Get workers in terms of human resources who can help complete work more effectively and quickly
- Get promotions for reliable new trainee