INDUSTRIAL TRAINING INTERNSHIP REPORT AT AYANA RESORT BALI



ARRANGED BY TAN BILLY TANUJAYA 2174130010022

CULINARY ARTS STUDY PROGRAM
OTTIMMO INTERNATIONAL
MASTER GOURMET ACADEMY
SURABAYA

2024

PLAGIARISM STATEMENT

I certify that this assignment/report is my own work, based on my personal study and/or research and that I have acknowledge all material and sources used in its preparation, whether they be books, articles, reports, lecture notes, and any other kind of document, electronic or personal communication. I also certify that this assignment/report has not previously been submitted for assessment in any other unit, expect where specific permission has been granted from all unit coordinators involved, or at any other time in this unit, and that I have not copied in part or whole or otherwise plagiarised the work of other students and/or persons.

On this statement, I am ready to bear the risky/any sanctions imposed to me in accordance with applicable regulations, if in the future there is a breach of scientific ethics, or you have a claim against the authenticity of my work.

159ADALX140527534

Surabaya, August 13rd, 2024

Tan Billy Tanujaya

ii

APPROVAL 1

Title

: Industrial Training Report at AYANA Resort Bali

Company name

: PT. Karang Mas Sejahtera

Company address

: Jl. Karang Mas Sejahtera, Jimbaran, Bali.

No. telp./fax

: (+62) 361 702222

Which is carried out by Student of Culinary Arts OTTIMMO International Master

Gourmet Academy Surabaya

Name

: Tan Billy Tanujaya

Reg. no

: 2174130010022

Has been tested and declared successful.

Approved by, Advisor Surabaya, July 2nd 2024 Supervisor

Jessica Hartan, A.Md. Par. NIP. 19940923 2201 084 Made Jane Purnama Human Resources Department

Acknowledged by, Director of OTTIMMO International Master Gourmet Academy Surabaya

> Zaldy Iskandar, B.Sc. NIP. 1997310251201001

APPROVAL 2

INDUSTRIAL TRAINING REPORT AT AYANA RESORT BALI

Arranged By:

Tan Billy Tanujaya

2174130010022

Industrial Training conducted from December 3rd, 2024, to July 2nd 2024 at AYANA

Approved by:

Advisor

Jessica Harlan, A.Md. Par.

NIP. 198810181701044

Examiner I

Elma Sulistiya, S.TP., M.Sc.

NIP. 199709162302087

OF THE AL

Examiner II

Ryan Yeremia Iskandar, S.S.

NIP. 198212181601023

Acknowledged by,

Director of OTTIMMO

International Master Gourmet

E 4. Academy,

Zaldy Iskandar, B.Sc.

NIP. 197310251201001

Head of Culinary Arts Program Study

Ottimmo International Master Gourmet

Academy,

Nepr Adhianata, S.T.P., M.Sc.

Medical Market M

NIP 199006131402016

PREFACE

Praise to be God Almighty for the blessings of His grace, and that I was given the opportunity to be able to finish this report on this occasion about Industrial Training at Vasa Hotel Surabaya properly and correctly.

I also give thanks to:

- 1. Jessica Hartan, A.Md. Par. as Advisor.
- Zaldy Iskandar, B. Sc as Director of Ottimo International Culinary Art and Patisserie Academy.
- All AYANA's DAVA-KUBU and Bakery staff's help and guides during my training program.
- 4. Parents who always support and help mentally and financially
- 5. Friends who have supported this report along from beginning to end.

This is all I have to say, and if there are any grammatical or sentence construction mistakes, I apologize. Hopefully, the information in the report is useful for the readers.

Surabaya, August 13rd 2024

Tan Billy Tanujaya

ABSTRACT

The author goal being a trainee at AYANA Resort Bali is to achieve the knowledge and experience needed to succeed in culinary and pastry. The author is excited to learn about the kitchen world not only in hot kitchen but also in cold kitchen and bakery. The author wanted to try all the culinary stations as many as the author can, in this case the author is able to learn in Hot and Cold stations, and Bakery department. The author also think AYANA is the right place for the author to sharpen the author skill because AYANA is one of the biggest resorts in Bali with 100 hectares worth of land. AYANA also have more Departments and Outlets than most hotels. Besides that, the author also think AYANA's Human Resources has done a great job guiding trainees in their department. When most hotels see their trainees as their free extra employees, AYANA sees the opposites, they saw trainees as a student, who needs guidance so senior staff cannot overwork their trainee

Keyword: AYANA Resort Bali, Internship

TABLE OF CONTENT

Plagiarism Statement	ii
Approval 1	iii
Approval 2	iv
Preface	v
Abstract	vi
Table of Content	vii
List of Table	ix
Table of Figures	X
Chapter I Introduction	1
1.1 Background of Study	1
1.2 Industrial Training Objectives	2
1.3 The Benefits of Internship	2
1.3.1. For Students	2
1.3.2. For Ottimmo International	2
1.3.3. For Ayana	2
Chapter II Establishment Background	
2.1. History of Hotel	3
2.2. Vision, Mission and Company Objectives	4
2.3 Organizational Structure and Main Task	4
2.4 Establishment Description	10
2.4.1 Hotel and Resort Description	10
2.4.2 Restaurant Description	
2.5 Hygiene and Sanitation	19
2.5.1 Self-Grooming	19
2.5.2 Kitchen Hygiene And Sanitation	20
2.5.3 Receiving And Handling Ingredients	20
2.5.4 Food Waste	20
Chapter III linternship Activities	22
3.1 Job Description	22
3.1.1 Bakery Breakfast Shift (04.00 – 13.00)	22
3.1.2 Bakery Afternoon Shift (12.00 – 21.00)	24
3.1.3 Dava Breakfast Shift (05.00 – 14.00)	25

3.1.4 Dava Dinner Shift (14.00 – 23.00)	26
3.2 Products	28
3.3 Picture Of Places During Internship	31
Chapter IV Conclusion	33
4.1. Conclusion.	33
4.2. Problem And Solution	34
4.3. Suggestion	35
4.3.1. For Student	35
4.3.2. For Ottimmo International Master Gourmet Academy	35
4.3.3. For Ayana Resort Bali	35
Bibliography	
Apendix	

LIST OF TABLE

Table 3.1 Breakfast Shift	22
Table 3.2 Bakery Afternoon Shift	24
Table 3.3 DAVA Breakfast Shift	
Table 3.4 DAVA Dinner Shift	

TABLE OF FIGURES

Figure 2.1 Kitchen Brigade	6
Figure 2.2 Ayana Resort	10
Figure 2.3 RIMBA Resort	11
Figure 2.4 AYANA Segara	11
Figure 2.5 AYANA Villas	12
Figure 2.6 Padi Restaurant	13
Figure 2.7 Sami – Sami Restaturant	13
Figure 2.8 DAVA Steak & Seafood	14
Figure 2.9 Ah Yat Abalone Restaurant	14
Figure 2.10 To'Ge Restaurant	15
Figure 2.11 UNIQUE Restaurant	15
Figure 2.12 Kampoeng Bali Restaurant	16
Figure 2.13 KISIK Seafood Restaurant	
Figure 2.14 Kubu Beach Club	17
Figure 2.15 Scusa Restaurant	17
Figure 2.16 Karang Restaurant	18
Figure 2.17 Honzen Restaurant	18
Figure 2.18 Rock Bar Restaurant	19
Figure 3.1 Japanese Breakfast Set	28
Figure 3.2 Korean Breakfast Set	28
Figure 3.3 Hamachi Crudo	
Figure 3.4 Steak Tartare	29
Figure 3.5 Croissant	
Figure 3.6 Sourdough	30
Figure 3.7 Bakery Kitchen	31