INDUSTRIAL TRAINING INTERNSHIP REPORT HOT KITCHEN IN EGG STATION AT DOUBLETREE BY HILTON PHUKET BANTHAI RESORT



ARRANGED BY AURELIA VIOLIN TANJUNG 2174130010027

CULINARY ARTS STUDY PROGRAM
OTTIMMO INTERNATIONAL
MASTER GOURMET ACADEMY
SURABAYA

PLAGIARISM STATEMENT

I certify that this assignment/report is my own work, based on my personal study and/or research and that I have acknowledge all material and sources used in its preparation, whether they be books, articles, reports, lecture notes, and any other kind of document, electronic or personal communication. I also certify that this assignment/report has not previously been submitted for assessment in any other unit, expect where specific permission has been granted from all unit coordinators involved, or at any other time in this unit, and that I have not copied in part or whole or otherwise plagiarised the work of other students and/or persons.

On this statement, I am ready to bear the risky/any sanctions imposed to me in accordance with applicable regulations, if in the future there is a breach of scientific ethics, or you have a claim against the authenticity of my work.

Surabaya, 11th July 2024

Aurelia Violin Tanjung

APPROVAL 1

Title : Hot Kitchen Internship

Company name : DoubleTree by Hilton Phuket Banthai Resort

Company address : 94 Thaveewong Road, Patong Beach, Phuket 83150,

Thailand

No. telp./fax

: +66 76 340850/+6676340330

Which is carried out by Student of Culinary Arts OTTIMMO International Master

Gourmet Academy Surabaya

Name : Aurelia Violin Tanjung

Reg. no : 2174130010027

Has been tested and declared successful.

Approved by, Advisor Surabaya, June 17th 2024

Supervisor

Novi Indah Permata Sari, S.T., M.Sc.

NIP. 199511092202083

Noppadon Chainat Executive Chef

Acknowledged by, Director of OTTIMMO International Master Gourmet Academy Surabaya

> ady Iskandar, B.Sc. NP. 1997310251201001

APPROVAL 2

INDUSTRIAL TRAINING REPORT HOT KITCHEN AND THAI KITCHEN AT DOUBLETREE BY HILTON PHUKET BANTHAI RESORT, THAILAND

Arranged By:

Aurelia Violin Tanjung 2174130010027

Industrial Training conducted from 13 December 2023 until 12 June 2024 at

DoubleTree by Hilton Phuket Banthai Resort, Thailand

Approved by:

Advisor

Examiner I

Examiner II

Novi Indah Permata Sari, S.T., M.Sc.

NIP. 199511092202083

Ryan Yeremia Iskandar,

NIP. 198212181601023

Heni Adhianata, S.T.P., M.Sc.

NIP. 199006131402016

Acknowledged by,

Director of OTTIMMO International Master Gourmet Academy, Head of Culinary Arts Program
Study
OTTIMMO International Master
Gourmet Academy,

Heni Adhianata

Heni Adhianata, S.T.P., M.Sc. NIP. 199006131402016

Islandar, B.Sc.

97310251201001

PREFACE

Praise be to God Almighty for His blessings and inclusion, the Author was able to complete Industrial Work Practice activities in Thailand well and was able to make a report on the results of this Internship Report in a timely manner. Although it can be said that there are still many shortcomings, because the Author's knowledge is quite limited.

Without His blessing and grace, this Internship Report might not have been completed on time. The Internship is a learning and understanding of the workflow in the real world of work. Also this Internship Report was prepared as one of the program requirements for taking the graduation on six semester at the upcoming Culinary Arts Study Program, Ottimmo International Master Gourmet Academy. The Author compiled and created this report based on the results of internship at the Double-Tree by Hilton Phuket for 6 months.

The Author feels quite happy because this report can be completed at the time specified. The completion of the Industrial Work Practices also the report could not have been separated from the assistance of various parties. Therefore, the Author would like to thank all parties who have supported the Author in the process of preparing this Industrial Work Practices report. In particular, the Author is grateful to:

- 1. Chef Zaldy Iskandar, B.Sc, as the Head Director of Ottimmo International;
- 2. Ms. Novi Indah Permata Sari, S.TP,.M.Sc, as the Advisor internship program;
- 3. Ms. Heni Adhianata, S.T.P.M.Sc, as the Head of Study Program at Ottimmo International and second examiner;
- 4. Chef Ryan Yeremia Iskandar, SS, as the first examiner;
- 5. Ms. Orravadee Santamano, as the Director of Human Resources of Double-Tree by Hilton Phuket;
- 6. Mr. Joey, as the Assistant Director of Human Resources of Double-Tree by Hilton Phuket, who always have helped when author confused about hotel;

- Chef Thanavoot Srilardlao, as the first Executive Chef, who helped and guided Author from the initial interview until the first 3 months of the internship;
- Mr. Aekkapon Congchum and Chef Kittisak Jantamunee, who helped and guided me in egg station for 4 months;
- All Kitchen Team who helped and taught many new things during the internship;
- Parents and friends of Author, who have provided prayer and encouragement during the writing of this report;
- 11. All parties who have provided suggestions and input related to the preparation of the structure, language, and content of this Internship report. In preparing this work report, the Author realizes that it is far from perfect.

Therefore, the Author hopes for constructive suggestions and criticism so that the
writing of the next report will be better. Hopefully this Internship report can be
useful for readers and many people.

Surabaya, 11th July 2024

Aurelia Violin Tanjung

ABSTRACT

This report provides a concise overview of a transformative six-month internship experience at DoubleTree by Hilton Phuket Banthai Resort, Thailand. Immersed in the fast-paced world of culinary arts, the internship offered a handson learning opportunity that shaped Author skills and perspectives in the culinary field. During the 6-month internship program, Author delved into the art of food preparation, presentation, and service. For the first until five month Author learned a lot about Egg Station in breakfast. And for the last month, Author learned in Hot and Thai Kitchen. From mastering fundamental techniques to exploring innovative culinary creations, each day brought new challenges and growth opportunities. Collaboration with a diverse team enhanced Author communication skills and taught Author the value of teamwork in achieving culinary excellence. The internship not only honed Author technical abilities but also fostered personal development. Author gained resilience, adaptability, and a deep appreciation for the art of cooking. This experience has ignited a passion for culinary creativity and equipped Author with the confidence to pursue a career in the culinary arts. In conclusion, the internship has been a transformative journey that has prepared Author for future endeavours in the dynamic and rewarding world of culinary arts.

Keyword: Hot Kitchen, DoubleTree by Hilton Phuket Banthai Resort, Internship

TABLE OF CONTENT

Pla	ıgiari	ism S	tatement i	i
Ap	prov	al 1	ii	ii
Ap	prov	al 2	i	V
Pre	eface	•••••	i	V
Ab	strac	:t	Vi	i
Tal	ble O	f Cor	ntentvii	ii
Lis	st Of	Table	x	i
Lis	st Of	Figur	~e xi	i
Ch	aptei	r I Int	toduction	1
1	1.1.	Bac	kground of Study	1
1	1.2.	Indu	ustrial Training Objectives	2
1	1.3.	The	Benefits of Internship	2
	1.3	.1.	For Students	2
	1.3	.2.	For Ottimmo International	2
	1.3	.3.	For Double Tree by Hilton Phuket Banthai Resort	3
Ch	aptei	r II L	iterature Review	4
2	2.1.	Hist	tory of Hotel	4
2	2.2.	Visi	ion, Mission and Company Objectives	4
	2.2	.1.	Vision of Double Tree by Hilton Phuket Banthai Resort	4
	2.2	.2.	Mission of Double Tree by Hilton Phuket Banthai Resort	4
	2.2	.3.	Values of Double Tree by Hilton Phuket Banthai Resort	5
2	2.3.	Org	anizational Structure and Main Task	6
	2.3	.1.	Organizational Structure	6

2.3.2	2. Main Task	. 7			
2.4.	Establishment Description	. 9			
2.4.1	Establishment Accommodations Room	. 9			
2.4.2	2. Establishment Restaurant & Bar	12			
2.4.3	B. Establishment Facilities	14			
2.5.	Hygiene and Sanitation	15			
2.5.1	Personal Hygiene	15			
2.5.2	2. Personal Grooming	15			
2.5.3	Sanitation	16			
2.5.4	4. General and Deep Cleaning	16			
2.5.5	Receiving and Hand Ingredients	17			
2.5.6	6. Waste	17			
Chapter :	III Internship Activities	18			
3.1.	Job Description	18			
3.1.1	Egg Station Morning Shift 1	18			
3.1.2	2. Egg Station Morning Shift 2	18			
3.1.3	B. Hot and Thai Kitchen	19			
3.2.	Products	22			
3.2.1	Ingredients Prepare of Egg Station	22			
3.2.2	2. List of Product and Description	23			
3.2.3	3. List of Product and Description	25			
3.3.	Picture of Places During Internship	28			
3.4.	Event	32			
Chapter :	Chapter IV Conclusion				
4.1.	Conclusion	36			

Appendix							
Bibliography							
4.3.	Suggestion	38					
4.2.	Problem and Solution	36					

LIST OF TABLE

Table 2. 1 Room Type	9
Table 3. 1 Morning Shift 1 in Egg Station (13 December 2023 - March 2024)) 18
Table 3. 2 Morning Shift 2 in Egg Station (March 2024 - 22 April 2024)	18
Table 3. 3 Afternoon Shift in Hot and Thai Kitche	19
Table 3. 4 List of Producst and Description for Breakfast at The Shore	23
Table 3. 5 List of Products and Description	25

LIST OF FIGURE

Figure 2. 1 Room Amenities	10
Figure 2. 2 Room Type	10
Figure 2. 3 Room Type	11
Figure 2. 4 Restaurant and Bar	12
Figure 2. 5 Facilities	14
Figure 3. 1 Butcher Section	19
Figure 3. 2 Hot and Thai Kitchen Section afternoon shift	20
Figure 3. 3 Indonesian Food Project	21
Figure 3. 4 Cut Condiment, Vegetables, Bacon, Omelette Egg	22
Figure 3. 5 Egg Station at The Shore	28
Figure 3. 6 Cold Kitchen Product at The Shore	29
Figure 3. 7 Hot and Thai Kitchen Dish at The Shore	29
Figure 3. 8 Halal Food and Indian Dish at The Shore	29
Figure 3. 9 The Shore for Breakfast Area	30
Figure 3. 10 The Port indoor Area(source Google)	30
Figure 3. 11 The Port Outdoor Area (source google)	30
Figure 3. 12 Working Room in Butcher 1	31
Figure 3. 13 Working Area for Egg Station	31
Figure 3. 14 Hot Kitchen for A la Carte	32
Figure 3. 15 Thai Kitchen for A la Carte	32
Figure 3. 16 Christmas Pool Party Event	33
Figure 3. 17 New Year Event	34
Figure 3. 18 Breakfast take a way vegetarian box for Indian Group	34
Figure 3. 19 Turkey Group Dinner	35