INDUSTRIAL TRAINING REPORT INTERNSHIP REPORT AT VASA HOTEL SURABAYA



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SURABAYA
2024

PLAGIARISM STATEMENT

I certify that this report is my own work, based on my personal study and research and that I have acknowledge all material and sources used in its preparation, whether they be books, articles, reports, lecture notes, and any other kind of document, electronic or personal communication. I also certify that this report has not previously been submitted for assessment in any other unit, expect where specific permission has been granted from all unit coordinators involved, or at any other time in this unit, and that I have not copied in part or whole or otherwise plagiarized the work of other students and/or persons.

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Surabaya, June 14th, 2024



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PREFACE

Praise to be God Almighty for the blessings of His grace, and that I was given the opportunity to be able to finish this report on this occasion about Industrial Training at Vasa Hotel Surabaya properly and correctly.

I also give thanks to:

- 1. Yohanna Prasetio, A.Md. Par., S.Sn. as Advisor.
- 2. Zaldy Iskandar, B. Sc as Director of Ottimmo International Culinary Art and Patisserie Academy.
- 3. All of Vasa Hotel Surabaya's pastry chef and staffs who guides and provide knowledge during the internship period.
- 4. Parents who always support and help mentally and materially.
- Sister and Friends who has supported this report along from beginning to end.

This is all I have to say, and if there are any grammatical or sentence construction mistakes, I apologize. Hopefully, the information in the report is useful for the readers.

Surabaya, June 14th, 2024

Jessica Amanda Susanto

ABSTRACT

The reason the author is doing this internship is because she has a background in pastry and wants to learn more about the F&B department. Vasa Hotel Surabaya is one of the five-star hotels close to malls and golf courses. Every trainee at the Vasa Hotel Surabaya was given the option to select the department of their choice and the author went with the F&B Pastry department. Four restaurants: 209 Dining, Chamas Brazilian Churrascaria, Xiang Fu Hai, and Bonne Journee Pastry are served by the pastry department. Additionally, we prepare coffee breaks, which include cakes and pastries, for meetings.

Keyword: Internship, Vasa Hotel Surabaya, Ottimmo International.

TABLE OF CONTENTS

Cover	i
Plagiarism Statement	ii
Approval 1	iii
Approval 2	iv
Preface	v
Abstract	vi
List Of Figures	ix
List Of Tables	xi
Chapter I Introduction	1
1.1 Background of study	1
1.2 Industrial Training Objective	2
1.3 The Benefits of Internship	3
1.3.1 For Students	3
1.3.2 For Ottimmo International	3
1.3.3 For Vasa Hotel	3
Chapter II Establishment Background	4
2.1 History of Restaurant	4
2.2 Vision Mission and Company Objectives	5
2.2.1 Vision of Vasa Hotel	5
2.2.2 Mission of Vasa Hotel	5
2.2.3 Organizational Structure and Main Task	5
2.3 Establishment Description	9
2.4 Hygiene and Sanitation	15
Chapter III Internship Activities	18
3.1 Job Description	18
3.1.1 Morning Shift (07.00-17.00)	18
3.1.2 Middle Shift (12.00-22.00)	20
3.1.3 Night Shift (14.00-24.00)	21
3.2 Products	24
3.3 Picture of Places during Internship	44

3.4 Events	50
Chapter IV Conclusion	60
4.1 Conclusion.	60
4.2 Problem and Solution	60
4.3 Suggestion	61
4.3.1 For Student	61
4.3.2 For Ottimmo International Master Gourmet Academy	61
4.3.3 For Vasa Hotel Surabaya (Department Pastry)	61
Bibliography	
Appendix	

LIST OF FIGURES

Figure 2. 1 Kitchen Brigade	<i>6</i>
Figure 2. 2 Swimming Pool with heated feature.	9
Figure 2. 3 Gym and Playground	10
Figure 2. 4 Executive Lounge and Helicopter Pad	11
Figure 2. 5 Hotel Room (President Suite)	
Figure 2. 6 Bonne Journee	12
Figure 2. 7 209 Dining	12
Figure 2. 8 Chamas Brazilian Churrascaria	13
Figure 2. 9 Xiang Fu Hai	14
Figure 2. 10 Nagano	14
Figure 2. 11 Label Date for Freezer, Chiller, and Dry Store	16
Figure 3. 1 Crème Brulee	24
Figure 3. 2 Caramel Pudding.	24
Figure 3. 3 Pannacotta	25
Figure 3. 4 Mousse	25
Figure 3. 5 Warm Chocolate	26
Figure 3. 6 Pukis	26
Figure 3. 7 Chocolate Lava	27
Figure 3. 8 Bread and Butter	27
Figure 3. 9 Jelly and Pudding Mercure	28
Figure 3. 10 Silky Pudding	29
Figure 3. 11 Madeleine	30
Figure 3. 12 Financier	30
Figure 3. 13 Cupcakes	31
Figure 3. 14 Chocolate Pie	31
Figure 3. 15 Choux au craquelin	32
Figure 3. 16 Éclair	32
Figure 3. 17 Quindim	32
Figure 3. 18 Cheesecake	33
Figure 3. 19 Red Velvet	33
Figure 3. 20 Opera Cake	34
Figure 3. 21 Brownies	34
Figure 3. 22 Lapis Surabaya	34
Figure 3. 23 BonBon	35
Figure 3. 24 Tiramisu	35
Figure 3. 25 Almond Pie	36
Figure 3. 26 Almond slices dipped in chocolate.	36
Figure 3. 27 Gelato	37
Figure 3. 28 Jajan Pasar	38
Figure 3. 29 Kampiun Porridge	38
Figure 3. 30 Mousse Choco (Business Amenities)	39

Figure 3. 31 Nastar	39
Figure 3. 32 Sagu Keju	40
Figure 3. 33 Afghants Cookies	40
Figure 3. 34 Ice Cream Roll	41
Figure 3. 35 Crookies (Croissant Cookies)	41
Figure 3. 36 Marshmallow Lemon Pie	42
Figure 3. 37 Sugar Dough	42
Figure 3. 38 Micro Sponge	43
Figure 3. 39 Pastry's chocolate room	44
Figure 3. 40 Pastry's chiller	45
Figure 3. 41 Pastry's freezer	46
Figure 3. 42 Pastry's dry storage	46
Figure 3. 43 Pastry's main kitchen	47
Figure 3. 44 Pastry's steward	48
Figure 3. 45 Restaurant and Dining Area	48
Figure 3. 46 Restaurant and Dining Area	49
Figure 3. 47 Restaurant and Dining Area	49
Figure 3. 48 Ballroom	49
Figure 3. 49 Bonne Journe	50
Figure 3. 50 Christmas	50
Figure 3. 51 New Year	51
Figure 3. 52 Chinese New Year	51
Figure 3. 53 Valentine's Day	51
Figure 3. 54 Valentine's Day Set Menu for VIP Room	53
Figure 3. 55 Valentine's Day Set Menu at Chamas	53
Figure 3. 56 Iftar's Theme	54
Figure 3. 57 Iftar's Menu at 209 Dining	55
Figure 3. 58 Diamond-shaped mousse for Bonne Journe	56
Figure 3. 59 Fondant for Easter Day's Garnish	56
Figure 3. 60 Kids Fun Activity	57
Figure 3. 61 Set Menu for Owner's Birthday Event	58
Figure 3. 62 Wedding Event.	59

LIST OF TABLES

Table 3. 1 Morning Shift	. 13
Table 3. 2 Middle Shift	. 20
Table 3. 3 Night Shift	. 2